



Annual General Meeting 2023

Operations Update
Managing Director's Presentation

Hotel Operations



- The primary source of income was derived from Heartland the Ambassador Hotel Hamilton (NZ) operations during the year.
- The follow-on effect from the pandemic continued to cause some challenges for tourism in FY23
- However, the hotel weathered the storm and as such it is pleasing to report the hotel finished the financial year with a positive net result.

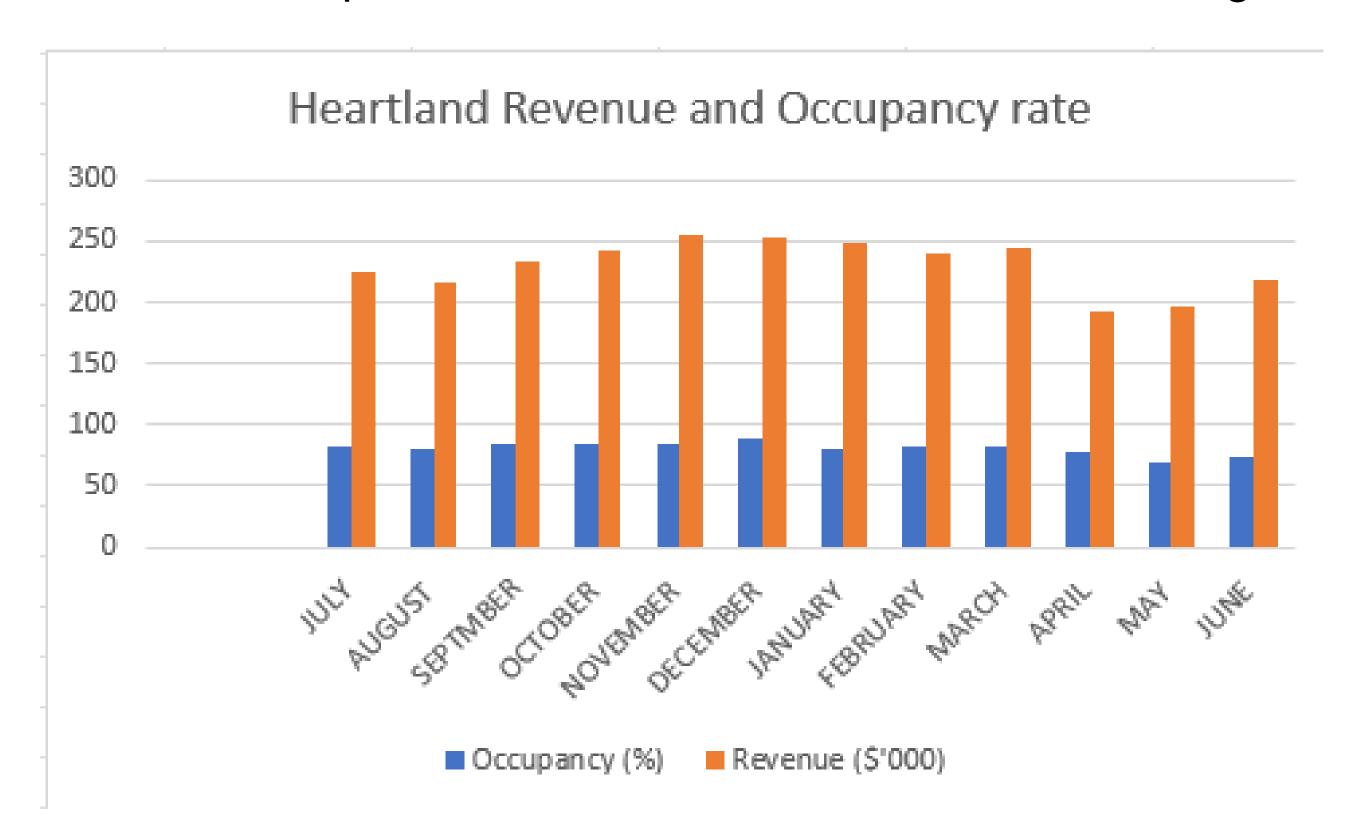


Heartland The Ambassador Hotel Hamilton

Hotel Operations



Strong cashflows from the hotel operations have been consistent with strong occupancy rates.



• The performance of Heartland the Ambassador Hotel Hamilton (NZ) has validated the Company's decision to acquire the hotel.



Cost Control and Revenue Initiatives

- Throughout the 2022-23 financial year, the Board and Management continued to be focused on cost control and implementing strategies to attempt to ensure that the Company remained cash flow positive. This included a 75% reduction in non-executive director fees from their pre-pandemic levels.
- All retail-related and administration costs were reduced or eliminated as appropriate.
- There are no on-going liabilities arising from the Company's retail operations.
- · Retail business continues to be closed whilst the opportunity is being reassessed in light of global events.
- Management and Board have been and and are continuing to look for additional revenue-generating opportunities, but to date none have been identified that are viable.

