

# Market Announcement

16 June 2023

Smartpay Holdings Limited (**NZX: SPY/ASX: SMP**) is investigating a cyber security incident.

On Saturday, 10 June 2023, Smartpay discovered that it was experiencing a ransomware cyber incident affecting some systems in New Zealand.

In response to this incident, Smartpay took immediate steps to contain the incident, engaged cyber security specialists, CyberCX, and are working with the relevant government authorities.

On Friday, 16 June 2023, our ongoing investigation confirmed that criminals have stolen information pertaining to a group of customers in Australia and New Zealand from our New Zealand systems.

Understanding the contents and extent of that data theft is now the highest priority of our investigation.

As we continue to respond to this incident, we are prioritising the safety and security of our systems and services to our customers.

Smartpay's customers can continue to use our payment platforms and terminals as normal.

Smartpay does not collect or store individual cardholder information or details as part of our transaction processing.

Although there is nothing that our customers need to do at this time, our people will be in touch with any Smartpay customers directly if they may be impacted by this incident.

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**ASX: SMP**  
**NZX: SPY**

## SHARE INFORMATION

Issued Shares: 238,284,963

## WEBSITES

[www.smartpay.co.nz](http://www.smartpay.co.nz)  
[www.smartpay.com.au](http://www.smartpay.com.au)  
[www.smartpayinvestor.com](http://www.smartpayinvestor.com)

## BOARD OF DIRECTORS

Independent Chair:

**Gregor Barclay**

Managing Director:

**Martyn Pomeroy**

Independent:

**Matthew Turnbull**

Independent:

**Geoffrey Carrick**

Non-Executive:

**Carlos Gil**

## REGISTERED OFFICES

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## Corporate Directory

### Registered and Principal offices

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#### Australia:

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**Email:** [info@smartpay.com.au](mailto:info@smartpay.com.au)

**Phone:** +61 (0)2 7903 6302

**Fax:** +61 (0)2 9869 4223

**Website:** [www.smartpay.com.au](http://www.smartpay.com.au)

## Shareholder Enquiries

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**Fax:** +61 (0)3 9473 2500