

# **Enero Group Strategy Webinar**

4 April 2023

# WELCOME FROM THE CHAIR

**ANN SHERRY** 

### Today's Agenda



### Summary Investment Case for Enero

### UNIQUE IN AUSTRALIAN MARKET

Enero is the only ASX opportunity to invest in a global marketing business that enables growth for blue chip clients in attractive industries

# **BALANCED PORTFOLIO**

We are a diversified group of businesses, with growing synergy and a deliberate strategic framework, which provides resiliency to downturn risk

# TRACK RECORD OF TRANSFORMATION

Three-year transformation plan has delivered exceptional financial performance. Committed leadership to continue our positive momentum

### SIGNIFICANT GROWTH POTENTIAL

Enero sits at the centre of a massive and rapidly evolving market, with a strategy and business model that is primed to capture growth

### COMMITTED TO SHARE-HOLDER RETURNS

Disciplined financial management balances opportunities for earnings growth and return of capital to shareholders.
ASX:EGG share buyback announced this morning



# **BUSINESS OVERVIEW**

BRENT SCRIMSHAW, CEO

# only sonal use enero

# CREATIVE TECHNOLOGY COMPANY

### Our Brands

# enero



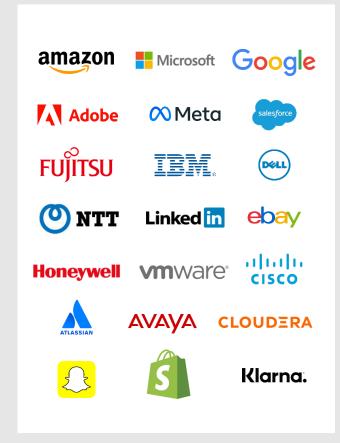
### Global team of ~900, with offices in 15 cities



### Blue chip clients

### **TECHNOLOGY**

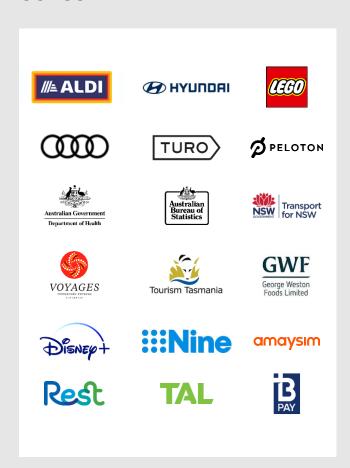
enero



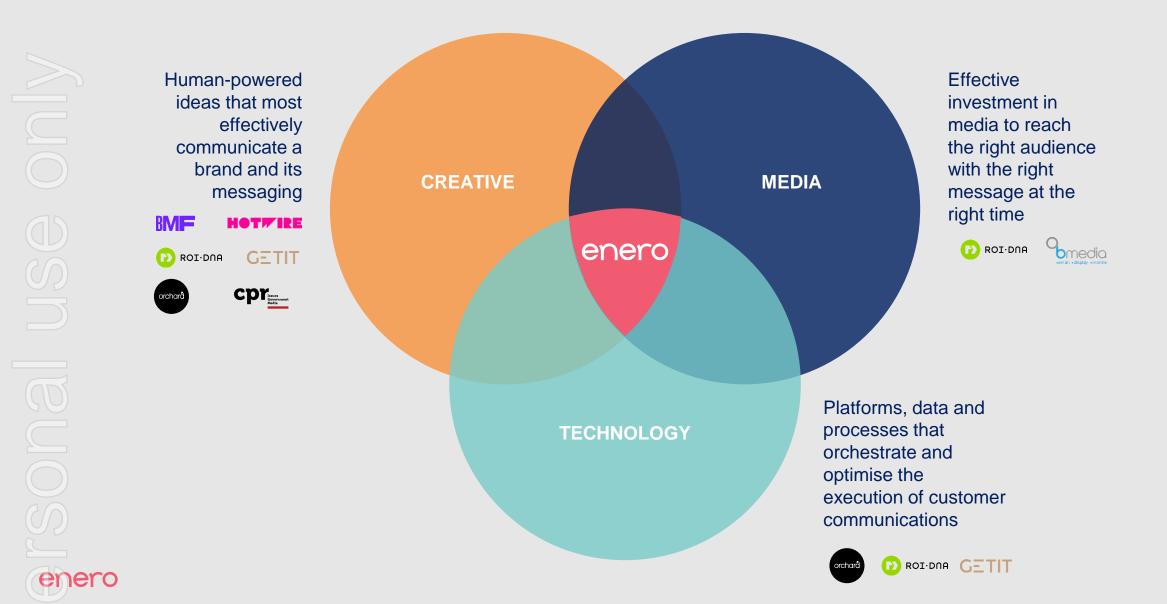
### **HEALTHCARE**



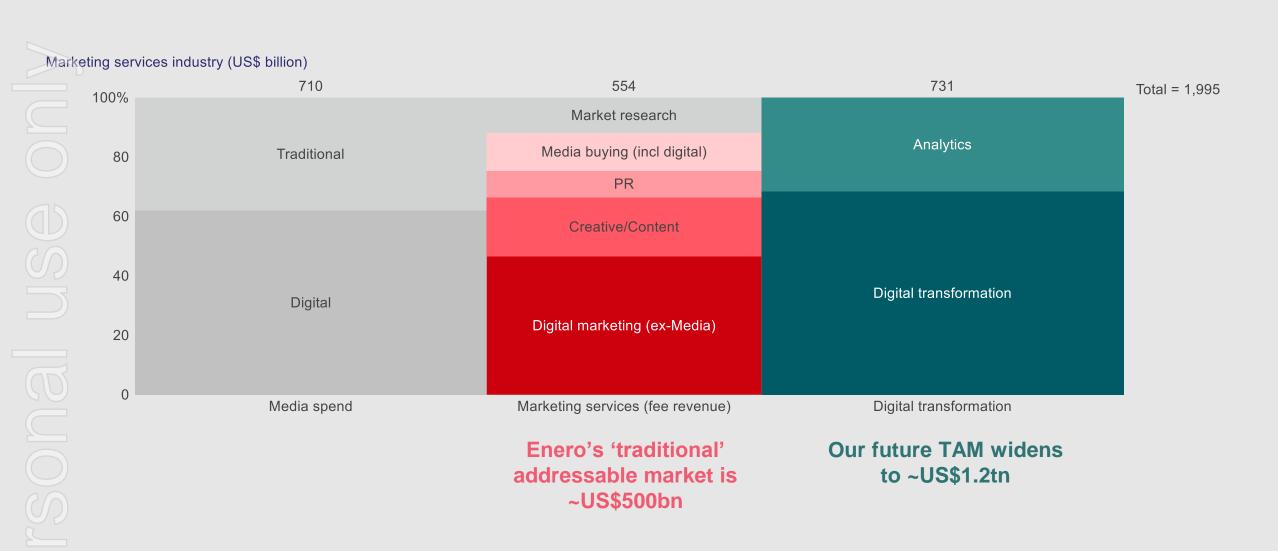
### CONSUMER



### Enero sits at the convergence of marketing services



### We operate in a massive (and expanding) global market



### Our market is evolving rapidly



Technology is transforming consumer expectations of personalisation



Data drives
everything.
Measurement, ROI
and effectiveness
critical to success



Lines are blurring between the CMO / CTO siloes (emergence of Chief Experience Officers)



Company purpose is driving consumer adoption (reputation is key)



New entrants and offerings are disrupting the marketing ecosystem



Critical for Enero to deliver relevant services and anticipate evolving market needs



### ... and so are our competitors





### NEXT15



acquisitions since 2018

10

acquisitions in FY23



ENG NE transformational M&A appetite



Solely focused on content, data/digital and technology services



Doubling down on ecommerce, digital transformation, healthcare and PR



Stated acquisition strategy overlaps Enero (ABM, US Digital Media, APAC)



### enero

Critical for Enero to offer differentiated services and build our competitive advantage



### Enero's strategy



An integrated offering...

Develop end-to-end offerings through industry-leading brands

... of the most modern marketing services ...

Build deep expertise in Digital, Data and AdTech, underpinned by outstanding Creativity ... in the verticals that count

Become known as experts in Technology, Healthcare and Growth Consumer

People and culture as a competitive advantage: A magnet for global talent

Efficient systems and processes: Productive and effective people supported by the right technology

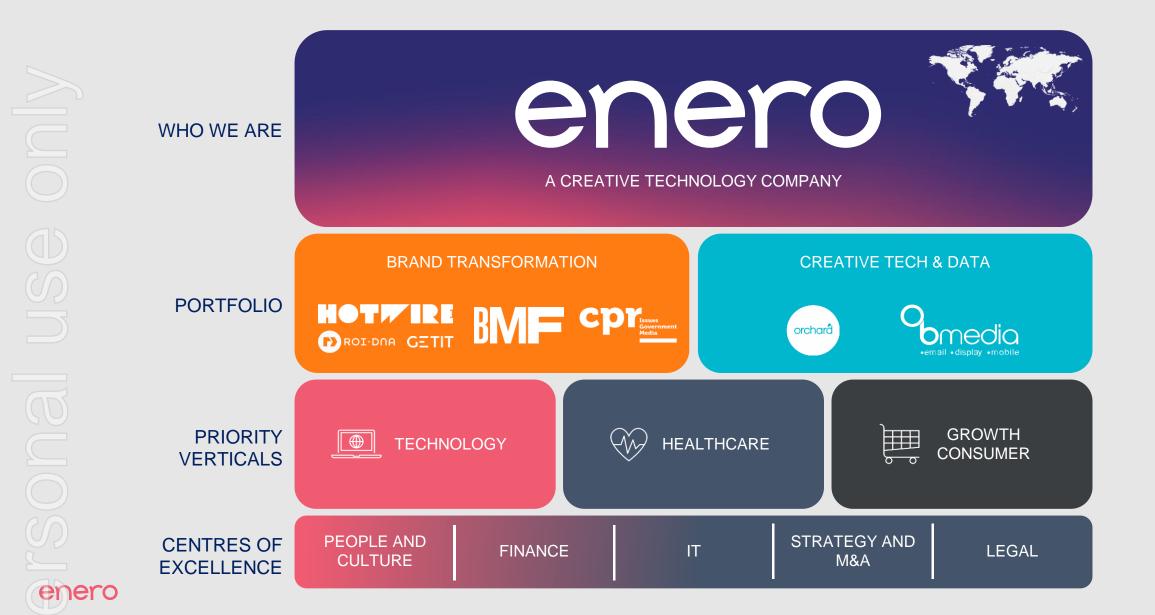
Capital management: Efficient use of capital to drive sustainable shareholder returns



# DELIVERING ON OUR STRATEGY

BRENT SCRIMSHAW, CEO

### Our operating model



### People and culture as a competitive advantage

### **CAPABILITY EVOLUTION**



New leadership across multiple Enero brands



Enhancement of Enero Centres of Excellence



Progressive talent attracted to the group



Differentiated capabilities added through acquisitions

### **CULTURE EVOLUTION**



### TOOLS AND PROCESSES EVOLUTION



New global HRIS system (Sage) implemented for improved insights and efficiency



Phased roll-out of comprehensive agency ERP (Workbook)



Centralised payroll function to create process simplification and alignment



Implemented online L&D management system



### Portfolio and geographic transformation

**PORTFOLIO** COMPOSITION

### 8 COMPANIES IN FOUR SEGMENTS, PREDOMINANTLY AUSTRALIA FOCUSED







### Share of FY19 Group EBITDA

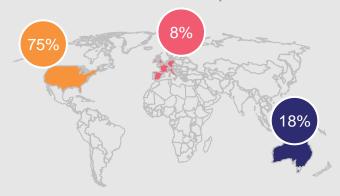


### 5 COMPANIES IN TWO SEGMENTS, **GROWTH IN INTERNATIONAL MARKETS**





### Share of H1FY23 Group EBITDA



### Our strategy in action – a differentiated offering in B2B Technology









**McDONALDBUTLER** 





London and EUcentric Scale in US to serve global tech brands

Integrated UK offering

Global footprint, expansion into Asia

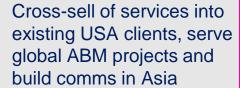


Traditional PR and media relations

Traditional PR and media relations, with new digital capabilities

Test investment for new ABM and channel marketing expertise, combined with traditional PR and digital Global capability
enhancement through
differentiated Reputation,
Relationships and
Revenue offering

Geographic crosssell and global briefs Cross-sell of services and expansion of MBA into EU

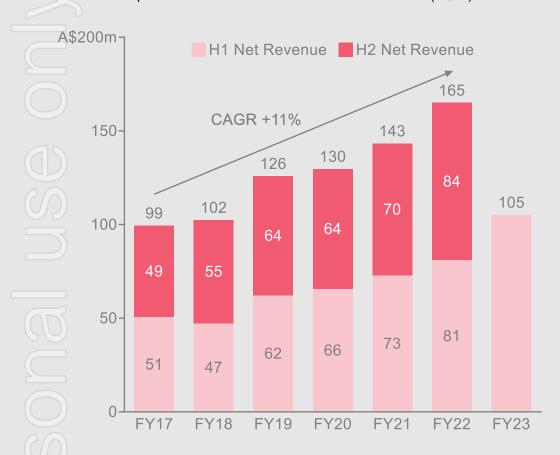






### Consistent growth and EBITDA expansion

### Enero Group Net Revenue - economic interest basis (A\$m)



### Enero Group EBITDA - economic interest basis (A\$m)



<sup>.</sup> Economic interest basis shows OBMedia at 51% ownership

EBITDA chart shows EBITDA excluding depreciation of Right of Use Assets. From H1FY23 Enero updated its key measure of performance from Operating EBITDA to EBITDA with Operating EBITDA no longer forming part of the key metrics.
 From FY20 Enero has applied AASB 16 Leases. FY17 to FY19 EBITDA has not been restated for AASB 16 and is not directly comparable to EBITDA from FY20 onwards

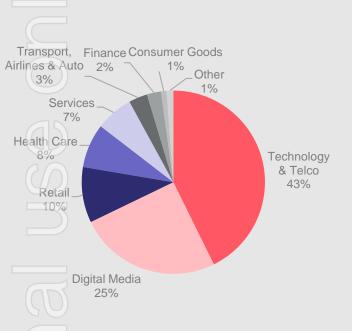
### Diversified and recurring client revenue

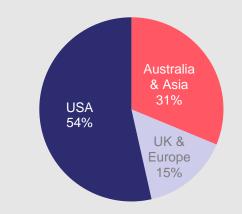
### REVENUE¹ BY INDUSTRY

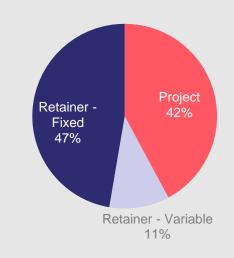
### REVENUE<sup>1</sup> BY GEOGRAPHY

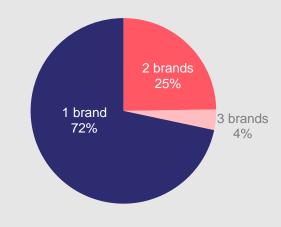
### AGENCY<sup>2</sup> REVENUE MODEL

### SHARED CLIENT REVENUE<sup>1</sup>









Tech exposure is predominantly B2B and has grown significantly due to the ROI DNA and GetIT acquisitions Continued growth in attractive
North American market
in line with Enero's
strategic priorities

Variable retainers largely relate to client media spend in ROI DNA where there is generally a minimum revenue threshold

28% of our revenue comes from clients who have relationships with more than one Enero Group brand



### Strong performance on all financial metrics (Dec-19 to Dec-22)

### 3 YEAR<sup>1</sup> FINANCIAL TRANSFORMATION ON ECONOMIC INTEREST BASIS

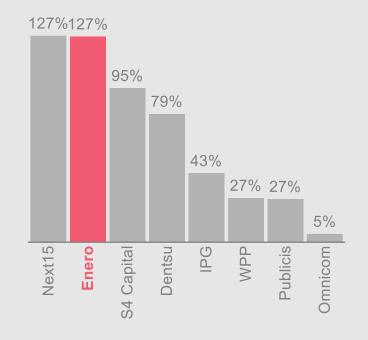
+61%
net revenue<sup>2</sup>

+119%
EBITDA<sup>2</sup>

+7ppts
EBITDA margin<sup>2</sup>

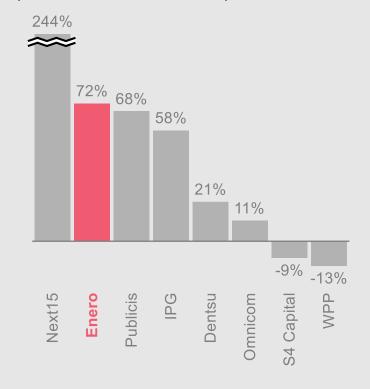
### **INDUSTRY-LEADING EPS3 GROWTH**

Adjusted EPS (basic) growth (%) (31 Dec 2019 to 31 Dec 2022)



### TOP-TIER TSR4

Total Shareholder Returns (%) (31 Dec 2019 to 31 Dec 2022)



H1 FY2023 compared to H1 FY2020

<sup>2.</sup> Results shown on an economic interest basis (assuming 51% ownership of OBMedia)

<sup>3.</sup> EPS growth uses companies' reported adjusted EBITDA for the period LTM Dec-19 to LTM Dec-22, collated from FactSet (including Enero adjusted EPS)

<sup>4.</sup> TSR calculated as ((Ending Share Price less Starting Share Price plus Dividends) divided by Starting Share Price)

### Macro conditions have impacted marketing spend globally

### MACRO CHALLENGES HAVE IMPACTED SOME CLIENT INVESTMENT

COST ACTIONS IMPLEMENTED **ACROSS ENERO PORTFOLIO** 

### AGENCY (EX-OBM) MARGIN HAS HISTORICALLY OUTPERFORMED

EBITDA margin comparison (%)

**FY19** 

25%-

20

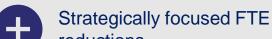
10-FY18

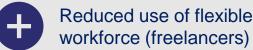


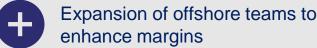
Conservative approach to

investment with some clients

- reductions
- enhance margins
- Reduction in discretionary Head Office spend







Ongoing OPEX management

Enero Agency (ex-OBMedia) margin includes 60% share of corporate costs reflecting approximate allocation of management time and direct expenses

FY20

- Margins shown as unadjusted EBITDA / Net Revenue
- WPP reports year end 31 December
- Next Fifteen reports year end 31 January





Clients looking for economic proof points of potential recovery



enero agencies

NEXT<sub>15</sub>

WPP

FY22

FY21

# Achieving key milestones on our transformation journey

# enero

### **PEOPLE**

- The right capability with the right leaders to execute our strategy
- Leadership and resilience through uncertain times
- Culture as a competitive advantage

### **PORTFOLIO**

- Building differentiated businesses in long-term growth verticals
- Commercialising acquisitions
- 28%¹ of group revenue from multi-agency clients

### **PERFORMANCE**

- Strategically focused cost actions
- Productivity improvement initiatives
- OBMedia enhancement

# ENERO BUSINESS PORTFOLIO

**Business Leaders** 

# THE ADTECH BUSINESS

omedia

## OBMedia – Enero Group's AdTech Business



Raja Gupta
Chief Executive Officer

edia



Mike Lynn
Chief Technical Officer

OBMedia was established in 2001 by Raja Gupta and Mike Lynn and became part of the Enero Group in 2007 (51% stake)

### Today we will explain OBMedia through three lenses





The customer value delivered by our platform What do we do?



OBMedia's economic model

How do we make money?



Our plans for future **growth** 

What are our expansion opportunities?

# omedia is a customer acquisition platform for digital advertisers

### Acquire

customers from omnichannel traffic sources

# Qualify

customer intent and quality using proprietary tech

### Monetise

by delivering quality customers to search engines' advertisers

Harness data from search engines to continuously **optimise** customer conversion

### OBMedia delivers high-intent customers to digital advertisers

Acquire

Opinion: A very European answer to air conditioning

Media buyers use our technology to place relevant ads on websites, social or email

Qualify

Customer

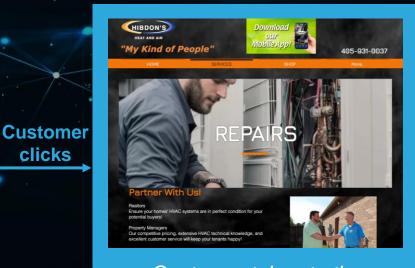
clicks



Customer lands on OBMedia's page of search results (direct feed from search engines). Intent revealed from further customer clicks.

Monetise

clicks



Customer taken to the chosen search engine advertiser website

### Technology powers our business

# Acquire



### **Key technologies**

- Ad copy is optimised by OBMedia's AI technology
- ✓ Data analytics enables partners to more efficiently place ads
- ✓ Utilise first party data, not reliant on third-party cookies

# 2 Qualify



### Key technologies

- ✓ Al powered keyword blocks optimise conversion
- ✓ Proprietary fraud detection technology identifies fraudulent ('bot') traffic

# 3 Monetise



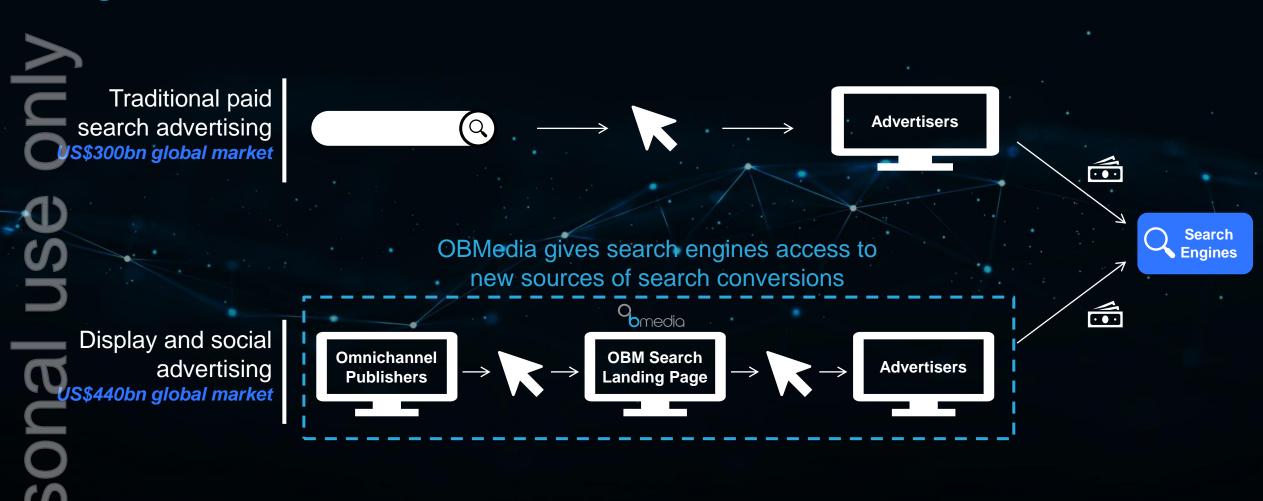
### **Key technologies**

 ✓ Intelligent revenue attribution systems to match conversions with campaigns

media

media

# OBMedia gives search engines access to new sources of growth



### Today we will explain OBMedia through three lenses





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OBMedia's economic model

How do we make money?



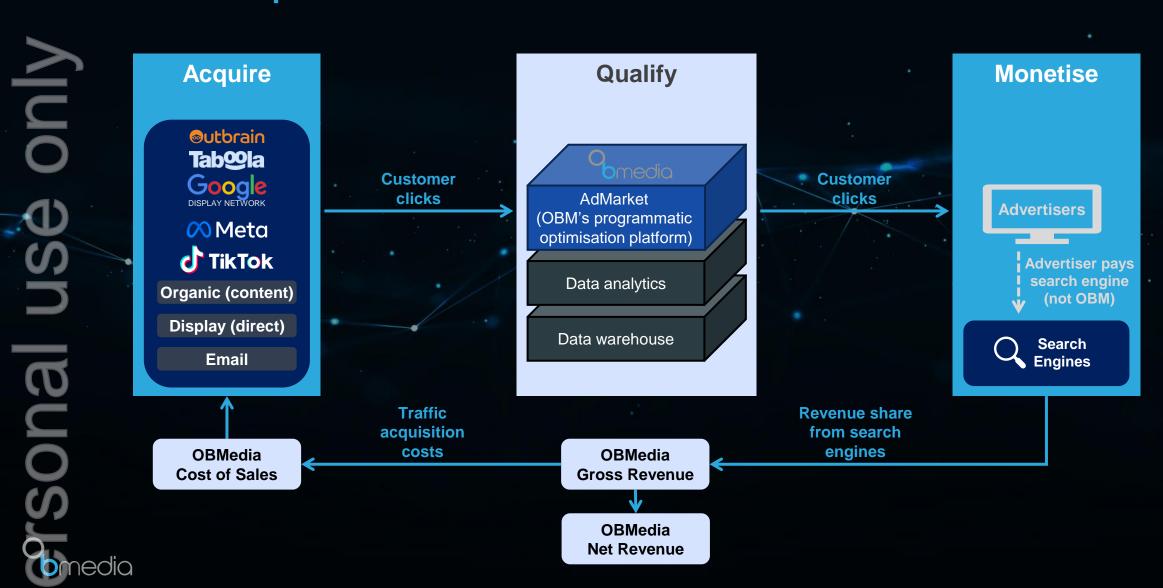


What are the untapped opportunities?

## Our economic model is similar to a trading business



# We receive revenue from search engines and pay cost of sales to publisher networks



### Today we will explain OBMedia through three lenses





The customer value delivered by our platform What do we do?





OBMedia's economic model

How do we make money?





What are the untapped opportunities?

### Future growth will be powered by diversification and technology investment

# Traffic acquisition channels Social Organic (content) Display Email Affiliates Other Other

Scaling and diversifying traffic

lower-cost organic traffic)

sources (including investment in

owned content websites to drive

# Qualify Omeolo AdMarket (OBM's programmatic optimisation platform)

AdMarket
(OBM's programmatic optimisation platform)

Data analytics

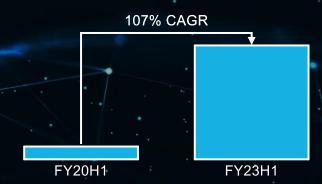
Data warehouse

#### **Growth Drivers**

 Richer data reporting from search engines to enhance optimisation and profitability



OB Media Net Revenue growth



#### **Growth Drivers**

- Development of new monetisation products by search engines
- New monetisation partners

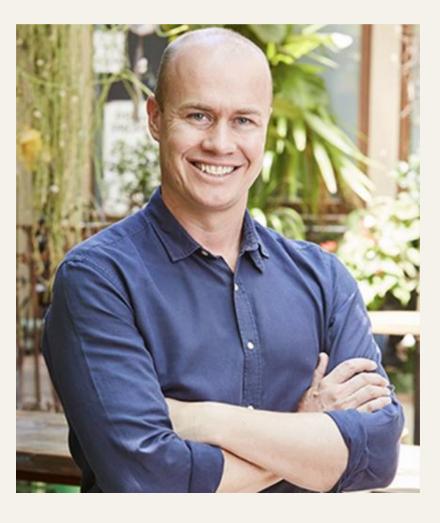


**Growth Drivers** 



#### **STEPHEN McARDLE**

**Chief Executive Officer** 





# **ABOUT US**

#### OUR CLIENTS

































































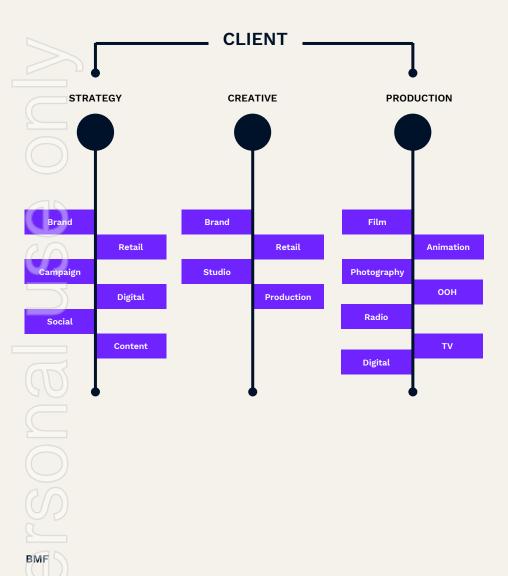
## WHERE THE WORLD IS GOING

#### THE AGENCY LANDSCAPE

Above the line Through the customer journey **TRADITIONAL TECH & CX INTEGRATION MEDIA By** creating channel agnostic ideas which are To creating integrated campaigns with a central implemented and reinforced at every stage of the idea running across multiple channels and **Moving** beyond the traditional advertising model customer journey touchpoints of big above the line TV, OOH campaigns

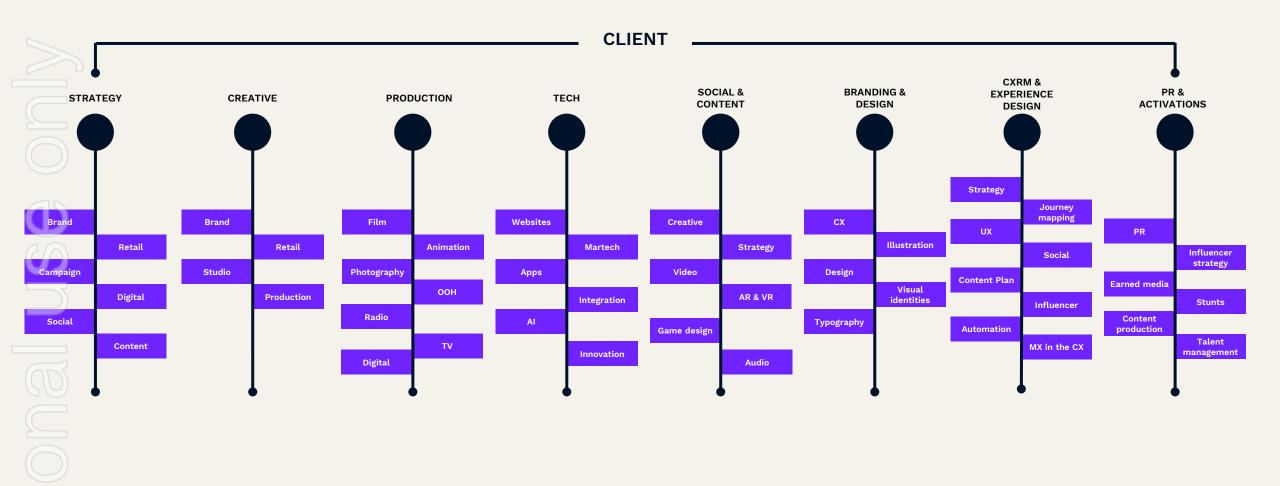
## OUR POINT OF DIFFERENCE

#### TRADITIONAL SERVICES



#### OUR OFFERING

BMF



#### **LONG IDEAS**



TRUST +
AUTHENTICITY

FRESH X FAMILIAR X FEELING MX IN THE CX



#### LONG IDEAS IN ACTION



**ALDI**Good Different

32% increase in sales



TAL LIFE INSURANCE
This Australian Life

#1 market leader



**DEPARTMENT OF SOCIAL SERVICES**Let's Stop it at the Start

6 in 10 have taken action



**TOURISM TASMANIA**Come Down For Air

39% increase in visitation

# ersonal use only

MARKET

**RECOGNITION** 

# 2023 A 2023 A 2022 A 2022 A 2022 A 2021 WARC 2021 A 2021 A 2021 A 2020 A

AdNews Creative and Agency of the Year
AdNews Ad Campaign of the Year
Effie for Most Effective Retail Campaign
B&T Branding, Design & CX Agency of the Year
Spikes Asia Creative Effectiveness Grand Prix
WARC #1 Most Effective Creative Agency in Australia
WARC #3 Most Effective Creative Agency Globally
B&T NSW Agency of the Year
Mumbrella Culture Award
Mumbrella Culture Award
Mumbrella Agency of the Year
Australian & APAC Grand Effie
Australian Effies Effectiveness Agency of the Year



## OUR REVENUE MODEL







**ORGANIC** 



**HOURLY RATES** 



**DELIVERABLES** 

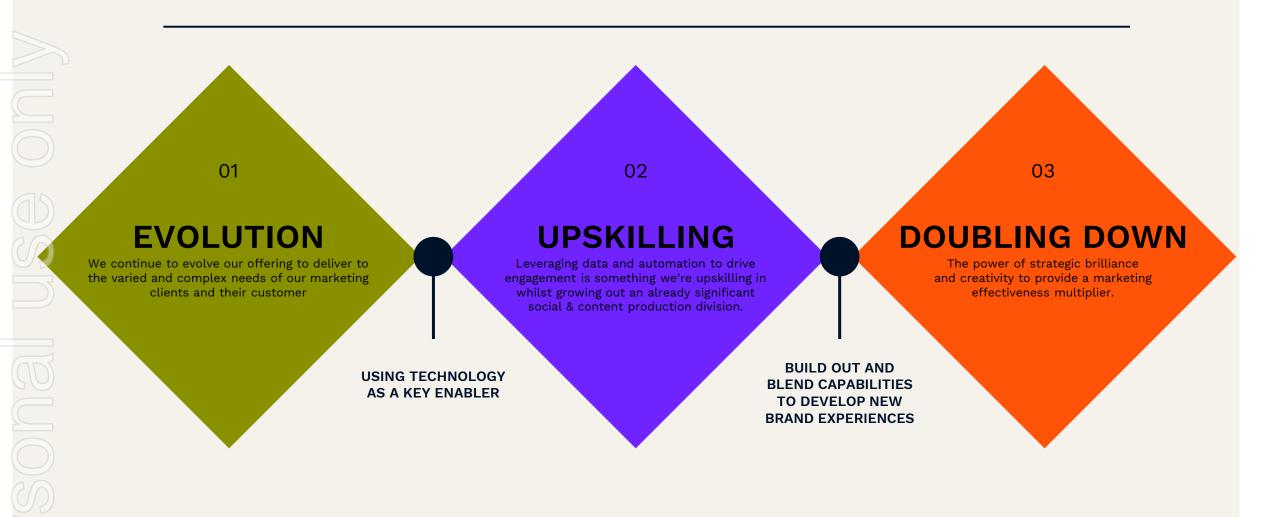


**VALUE** 



#### WHERE TO NEXT

#### **OUR GROWTH ROADMAP**







WAI KWOK, CEO







abbvie

Johnson-Johnson vision

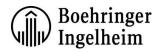
**CSL Behring** 



amaysım



Biogen



sanofi



































































#### WE UNLOCK THE POWER

#### OF CONNECTED EXPERIENCES









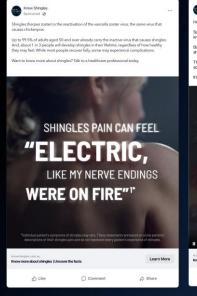




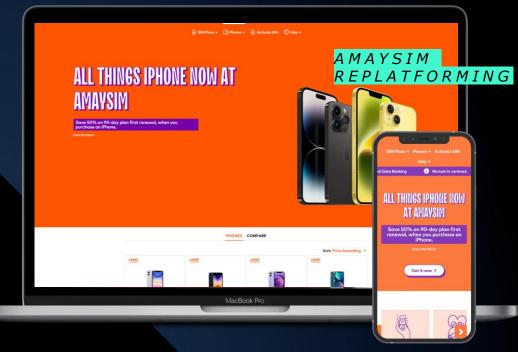


















END-TO-END BRAND EXPERIENCE



PRODUCT INFORMATION

SYSTEM (PIM)











END-TO-END BRAND EXPERIENCE





#### EXCLUSIVE/PREDICTABLE

\$

#### RETAINER FEE

Committed and consistent spend across multiple deliverables

MASTER SERVICES
AGREEMENT

Typically exclusive agreements to deliver services for clients

\$

#### PROJECTS

Recurring and ad-hoc projects to deliver against an agreed scope of work

#### PHARMA

#### CONSUMER



Heather Kernahan, CEO





Matt Quirie, CEO



#### WHO IS HOTWIRE?

We're a communications and marketing consultancy that powers the world's most innovative tech brands.



#### Global reach



GETIT



400+

**Employees** 



11 15
Countries Offices



20+
Partner Offices

#### **North America**

- San Francisco
- New York
- Minneapolis
- Mexico City
- Toronto

#### **Latin America**

- São Paulo
- Montevideo
- Buenos Aries
- Santiago
- Lima
- Bogota

#### **Europe & Middle East**

- London
- Dubai
- FrankfurtMadrid
- Copenhagen

Amsterdam

- Milan
- HelsinkiIstanbul
- MunichParis
- Oslo
- Stockholm
- Tel Aviv

#### **Asia Pacific**

- Singapore
- Malaysia
- Tokyo
- Bangalore
- Beijing
- Shanghai
- Hong Kong
- Taipei
- Seoul
- Jakarta
- Chennai
- Delhi
- Mumbai

#### **Africa**

Johannesburg

#### **Australia**

- Sydney
- Melbourne

Hotwire

Partners



#### **Hotwire Global tech & innovation clients**

1	I	ı	ı	
ATLASSIAN	Cloud	indeed	**endava	Adobe
GitHub	kyndryl	ThoughtSpot.	sage	DOLL
Honeywell	salesforce	FUĴĨTSU	<b>vm</b> ware°	💝 elastic
O NTT	citrıx	<b> ↑</b> LogicMonitor	Telefonica	aircall
headspace	GROUPE	<b>∞</b> Meta	Bolt	<u>"</u>

#### What marketing & comms leaders are facing: The new evolution to the CXO



**Efficiency focus** 



Transformation to digital marketing



Managing back to back reputation issues

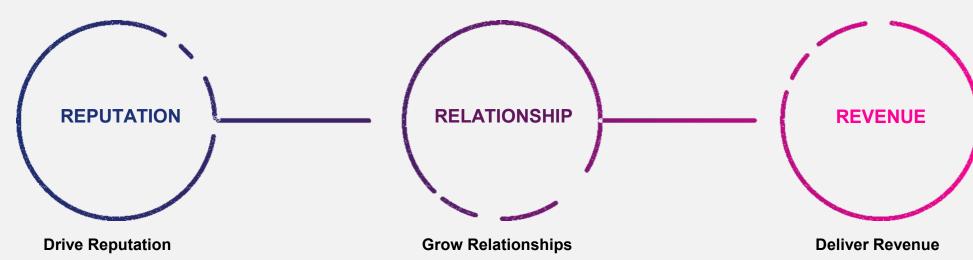


Predicting and delivering ROI for marketing is becoming the new normal



#### Helping tech & innovation companies meet their most important goals

Powering business results with our connected Reputation, Relationship and Revenue service model



Brand strategy, narrative development, awareness and positioning, thought leadership

Develop relationships with media, influencers, analysts, prospects, clients

Support revenue generation across B2B GTM, digital marketing and ABM/ABX targeted accounts with a data and digital first approach



#### **Revenue Generation Services**

#### DIGITAL STRATEGY

+ DIGITAL ANALYTICS

+ DIGITAL **MEDIA** 

#### + DESIGN, DEV + AND CREATIVE

Go-To-Market Strategy

**ABM Strategy** 

**CRO Strategy** 

UX/IA Strategy

Content Strategy

Nurture Programs

Martech Stack Strategy

Marketing Automation

**Analytics Architecture** 

Reporting Automation

Insights & Analysis

**Attribution Modelling** 

**Predictive Analytics** 

A/B Testing

Search Engine Marketing

Search Engine Optimization

**Programmatic Display** 

Site-Direct Display

Social Media

**Content Syndication** 

**Creative Services** 

- Branding

Web Design

Content Development

Creative Campaigns

Engineering

Web Development

CMS Development

Integrations

Account Based Marketing (ABM) across all









































**PagerDuty** 





























# Partnered with tech ecosystem leaders with premier and exclusive relationships



















## Data & analytics solutions with Al fueled insights





#### COMMSIQ AUDIENCEIQ

Report progress towards business objectives and uncover key drivers of success to enable future strategies Leverage behavioral insights to deepen understanding of your target audience and develop insight-led strategies



#### PERFORMANCEIQ

Analyze effectiveness of marketing, demand generation and advertising programs with reporting and measurement



#### ACCOUNTIQ

Optimize the delivery of insights to enable enhanced engagement with prospects



# Reputation, Relationship, Revenue

Driving reputation, relationships, and revenue in a data-led, strategic ABM approach enables us to address Honeywell's biggest growth challenges

#### Revenue

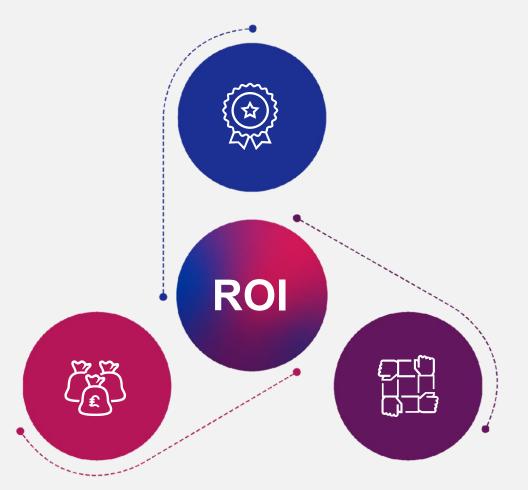
#### **Deliver Revenue**

Support revenue generation across targeted accounts with a data and digital first approach

#### Results

Winning strategic partnerships with key target accounts # Opportunities

Active Pipeline Revenue



# Honeywell

#### Reputation

#### **Drive Reputation**

Brand strategy, narrative development, awareness and positioning, thought leadership

#### Results

Increased awareness of & engagement with from target accounts

#### Relationship

#### **Grow Relationships**

Develop relationships with media, influencers, analysts, prospects, clients

#### Results

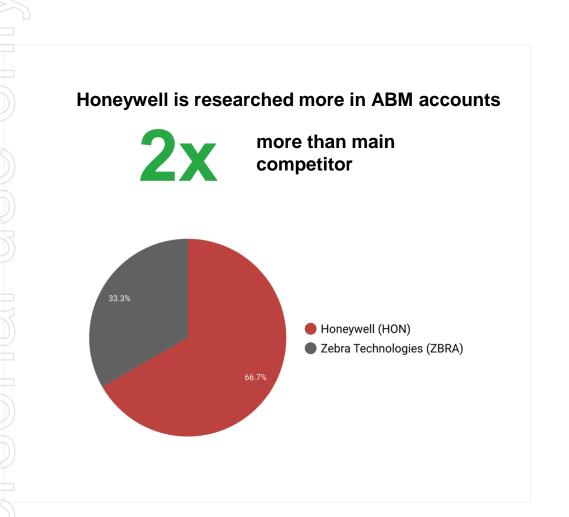
Strong relationships with buyer personas and the c-suite.

Grow # of key stakeholder relationships



# Reputation

Driving brand awareness against competition in key target accounts with influencers and content insight



# Honeywell's targeted accounts are engaging with content developed with key retail influencer Steve Dennis.



Stop obsessing about sales channels - the customer is the channel! To have a future, brands need to embrace the blur of modern retail. Learn about how to create a remarkable harmonized customer experience in this new podcast episode with Honeywell.

#FutureRetail #RetailShaper AD https://lnkd.in/gA6yj-GH



# Relationships









**Target Persona 2** 



**Target Persona 3** 



**Target Persona 4** 



**Target Persona 5** 



Our Walmart audience began to see a wave of **Honeywell ABM content** that speak directly to persona pains & challenge

Senior stakeholders at Walmart download high value content through our syndicated networks and entered our Marketo nurture email program. The first opportunity with Walmart is registered during this campaign and this became a won opportunity.

















#### Revenue

Award winning ABM program with building reputation, relationships and revenue across 15 strategic accounts.



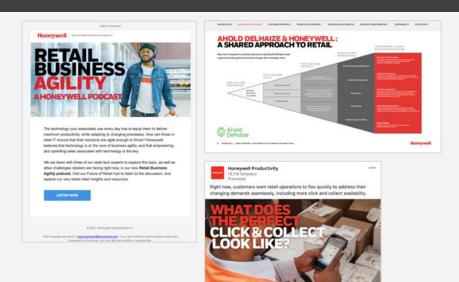








## 281% over revenue target



successfully - if you're in retail operations, our eBook will...





#### **Business Model**

# RETAINERS

Ongoing relationships to support continuous business needs



Working across multiple countries with Hotwire

#### **PROJECTS**

 Contained programs that can run a few months to multiple quarters



Strategic alliances partnership programs with tech ecosystem partners

#### **PAID MEDIA**

 Revenue is a percentage of paid media spend & consulting hours for GTM Strategy



Digital advertising services & GTM Strategy



### **Growth focus**

Three areas of focus

ACQUISITION SYNERGY

Cross selling for organic revenue

New global clients

NEW SERVICES & GEOGRAPHIES

Marketing stack consulting

Data & analytics solutions

APAC expansion

GLOBAL GROWTH

New Chief Growth
Officer role

Global network focused on new clients

# CAPITAL MANAGEMENT

CARLA WEBB-SEAR, CFO

# Enero's capital management strategy

Our capital management strategy will give shareholders and potential investors confidence that the Board is focused on disciplined management of our balance sheet and cash. We aim to strike the right balance of investment in opportunities for future value creation and prudent return of excess cash.

TARGET LEVERAGE

DIVIDEND PAYOUT

INVESTMENT

EXCESS FUNDS

Medium-term target to maintain Net Debt<sup>1</sup> / EBITDA ratio below

1.25x

Expect to distribute

**40-60%** of NPAT

(excl. one-off items)

Continue to assess organic and inorganic opportunities to invest in new capabilities to deliver sustainable shareholder returns

Periodically assess the potential for onmarket share buy backs, reflecting our confidence in the balance sheet and business outlook



# EGG on-market share buyback

Date announced	4 <sup>th</sup> April 2023
Commencement date	From 1 <sup>st</sup> May 2023
Scale	Up to 10% of issued shares
Term	12 months

#### Share buyback details

- Buyback reflects:
  - Enero's strong operating performance and balance sheet
  - Continued strong performance of OBMedia
  - Confidence in Agency businesses' ability to sustainably manage profitability
  - Enero Board's ongoing focus on capital management
- To be funded from existing cash balances, with leverage to remain below target
- Maintains flexibility to pursue future investment in new capabilities to drive growth (organic and inorganic)



# WRAP-UP AND Q&A

**Brent Scrimshaw, CEO** 

# enero

# **EXCELLENT FINANCIAL PROFILE**

Healthy balance sheet

Track record of performance

Clear capital management strategy

# GROWTH OPPORTUNITY

Strong agency foundations with differentiated offer in growth verticals

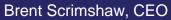
Ability to accelerate OBMedia

Continued people and capability enhancement

# Ann Sherry, Chair







Carla Webb-Sear, CFO







Wai Kwok, Orchard

Heather Kernahan, Hotwire

Matt Quirie, ROI DNA







Raja Gupta, OBMedia

Steve McArdle, BMF

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