

# Cirrus Networks Holdings Ltd

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**Next Generation National Managed Services Provider** 

Investor Presentation November 2022 Update

PERTH | CANBERRA | MELBOURNE



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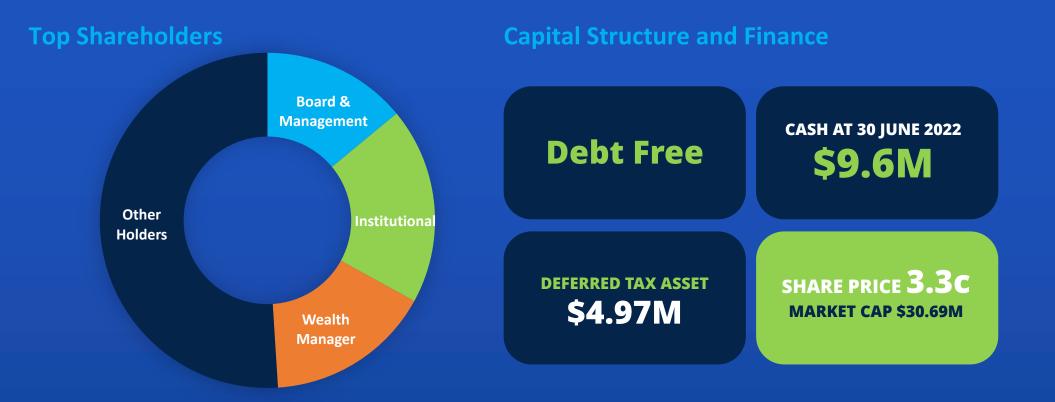
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#### **BOARD OF DIRECTORS**

Paul Everingham (Non-Executive Chairman) Chris McLaughlin (CEO and Managing Director) Daniel Rohr (Non-Executive Director) Adam Waterworth (Non-Executive Director)

#### MANAGEMENT

Chris McLaughlin (CEO and Managing Director) Matt Green (Chief Financial Officer) Darren Grocott (Chief Solutions Officer) Matt Shelley (Chief Technology Officer) Helen Weightman (GM – Integration Services) Paul Crockford (GM – Managed Services)

#### BROKER RESEARCH COVERAGE Veritas Euroz Hartleys

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Who we are Integrate Secure AIMS rsonal Manage

Advisory Services	Integration Services	Managed Services				
<b>Pushing the transformation</b> <b>envelope</b> - We engage our clients via a consultancy approach and push technology innovation specific for the industry type.	<b>Relentless market disruption -</b> Staying on top of the emerging technology trends helps us stay ahead of competitors that are too slow to adapt, embrace and seize the available market.	<b>Annuity focus</b> - Providing longer term relationships, investment predictability and the opportunity for continuous service improvement.				
Business Strategy						
Business Process						
Project Ma	nagement					
	Networks & Connectivity					
	Collaboration					
Digital Transformation & Hybrid Cloud						
N	odern Workspace & Mobilit	:y				
	Apps, Data & IoT					
Security Services 🙀						



# **Our Customers**



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**Our Partners** 

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Partner
Gold Integrator

STAR PARTNER	





Microsoft

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# Growth Journey

<b>USe</b>	2012 CIRRUS FOUNDED	<b>20115</b> Cirrus lists on ASX and relocates to a new corporate office including state of art National Operations Centre (NOC).	<b>2016</b> New Strategic Focus pushing into IT Services.	<b>20117</b> Cirrus achieves Cisco Gold status and wins CRN Leader Award.	20118 Major Managed Services Wins - Peter Mac, Crown and UWA. Cirrus awarded Cisco Enterprise Networking Partner of the year. New Offices in Vic and ACT.	<b>20119</b> Last year of the 5 Year Strategic Plan, moving from Product to Services model.	<b>2020</b> New WA Office in CBD. COVID-19 Business Strategy implemented.	<b>2021</b> Major Managed Services Win - Geoscience Australia. Security Practice Growth and Business Restructure.	20022 Major Managed Services Win – Icon Water and ENI. NetApp Star Partnership. National growing team. Enviable client base. Well positioned in mid-market.
a	Business 🛗								
rson	Acquisitions	Cirrus Acquires L7 in WA.	Cirrus Acquires VTS in ACT.	Cirrus Acquires NGAGE in Vic. Cirrus Acquires Correct Comms in ACT.					

# Company Positioning

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Cirrus is a market leader in Mid-Market Managed Services

Strong Competency

?

Not key element for the market segment



CLIENT SEGMENT	0-200	200–2000 (Mid-Market)	2000+
AGILITY	(Small/SME)		(Enterprise)
AUSTRALIAN SOVEREIGNTY	0		?
VALUE	<b></b>	<b></b>	0
CAPABILITY	?	<b>Ø</b>	<b>Ø</b>
SUSTAINABILITY	?	<b>I</b>	0
Competitive Advantage in the client segment	Small Niche Startup	Cirrus Networks	Multinationals



### Managed Services Focus

#### Overview

- Multi-year higher margin reoccurring revenue contracts
- Cloud & DC, niche managed services, outsourcing and XaaS, Maintenance/Asset Management
- Australian based National Operations Centres with location-based support including Canberra state-of-art Secured NOC
- Average margin at circa 35%
- Provides a stream of complementary adhoc IT solution projects.

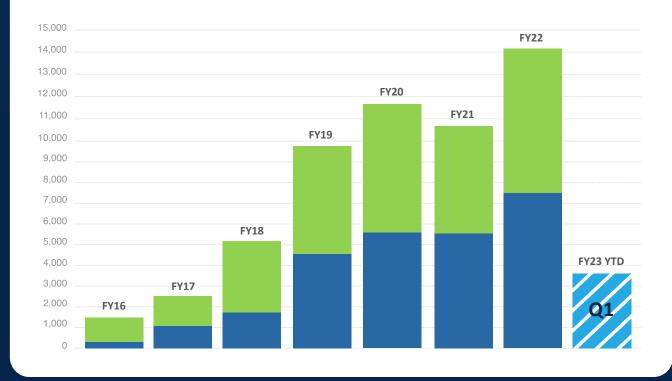
#### Q1 FY23

- Significant new ENI contract signed Aug 22
- > Transition on track operating and contribution from Nov

Implementation of Icon progressing well – MS expected to contribute from Q4

Continues to grow with some good opportunities awaiting final decisions and strong pipeline across the country. H1 H2

#### Managed Services Revenue (\$'000)



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## **Professional Services**

#### Overview

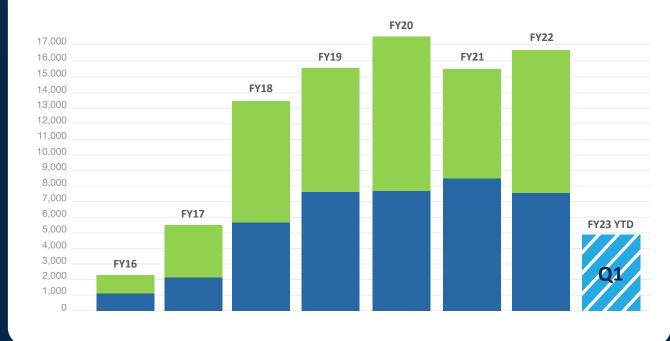
- IT Consulting, architecture, integration and support services
- Continued strategic focus
- Mid-cycle margins average 20% 25%
- Upside of fixed price contracts

#### Q1 FY23

- Trends of H2 FY22 continue
  - > Strong demand for labour resources
  - Pandemic challenges continue in both access to and cost of labour
- Headwinds causing squeeze in margins
- Executing on H2 FY22 wins in Canberra with a solid pipeline of work across numerous key government agencies
- WA continues to be strong with ongoing work with bluechip resource companies







# **Enterprise Product**

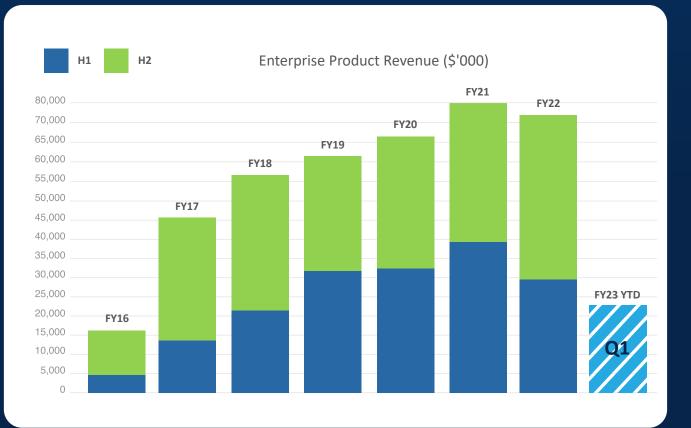
#### Overview

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- Enterprise level product resale, both hardware and software
- Integral in full-service solutions-based IT provider
- Tier 1 vendors and technical knowledge support and integration
- Average margins 8% 10%, lower margins as we move into larger enterprise deals
  - Transitioning business to services growth with less underlying reliance on product margin

#### Q1 FY23

- High calibre national Enterprise Sales team continue to drive opportunities
- Strong backorder exiting FY22 has been maintained while delivering record Q1 product revenue
- Pandemic related supply chain challenges easing but ongoing
- Margins continue to be under pressure in competitive commoditised space and shift to Enterprise
- Solutions focused to drive greater value in associated services rather than a "box drop".

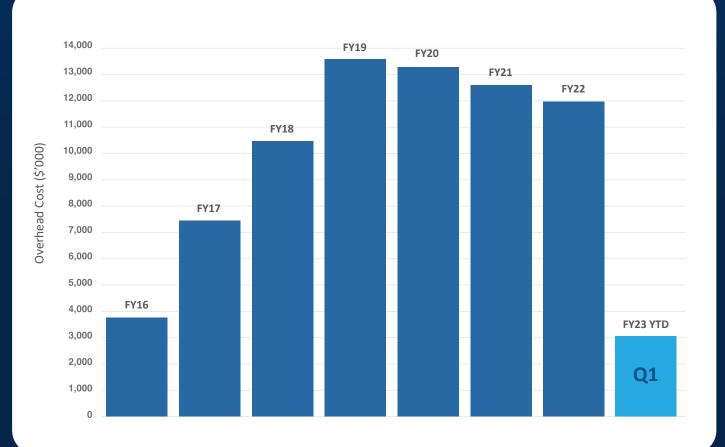




# Cost Management

# Significant business restructure benefits maintained

- Continued disciplined focus on overhead spend
- Q1 FY23 overhead cost includes higher sales commissions associated with strong professional services and product revenues
- Q1 FY23 overhead cost also include higher than expected recruitment expenditure which is expected to normalise for the remainder of FY23
- Continued to yield benefit of CirrusWay business systems powered by Netsuite/OpenAir and Microsoft Power BI overlay
- Reviewed and automated processes to deliver improved efficiency and governance.



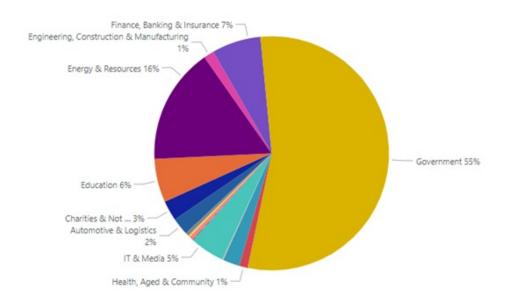
# Q1 Industry Sectors and Clients

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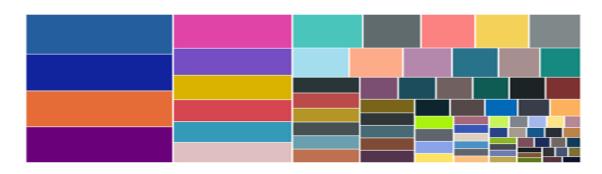
#### Spread of clients across key sectors

- Cirrus continues it's strong position in Government and resources with significant growth opportunities
- We remain focused on growth opportunities Nationally across services
- Positioned for expansion in a number of large corporate and government clients.

#### **Revenue by Sector**



#### **Revenue by Customer**



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## **Strategic Priorities**

#### **Key Priorities**

- 1. Grow Managed Service Recurring Revenue
  - Key-market focus 200–2000 seats
  - Promote operational excellence and reference ability
  - Very large total addressable market and organic growth opportunity

### 2. Expand transformation offerings for digital, data and cloud

• Advisory agile approach

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 Use Microsoft Gold and other technology partners as a platform for growth

- 3. Broaden Offerings for Cyber Security and Consulting Practice
  - Leverage Defence Industry Security Program (DISP) certified Canberra secure NOC.
- 4. Accelerate Acquisition Plan
  - Build out geographic diversity along with Managed Service and Security capability.





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