# FY22 Results Briefing 18th August 2022



# FY22 Financial Highlights



**\$2.2B**Up 12.1%



**Gross Profit \$218.2M**Up 12.1%



**NPBT \$44.1 M**Up 19.4%



**\$30.3M**Up 19.1%



Basic EPS
19.61 cents
Up 18.8%



17.90 cents
Up 19.3%
Payout ratio of 91.3%

# **FY22 Overview**

Revenue

\$2.2B

Public Cloud Revenue

\$1.0B

Recurring Revenue

66%

**People** 

1,300+

- Strong result with good contributions across business units and regions, supported by growing pipeline of large integration project opportunities
- In line with strategic focus, increase in software and services revenue driving recurring revenue and margin accretion
- Order backlog from supply chain delays increased from \$3M at end of FY21 to over \$6M at end of FY22 (pre-tax profit).
   This will be realised in 1H FY23
- Leading market position, strength of supplier relationships, long-term customer base and experienced team underpins positive outlook

#### **Key awards + certifications**

- HRD Employer of Choice 7th year in a row
- Cisco Global Software Partner of the Year
- Microsoft Worldwide Device Distributor/Reseller Partner of the Year
- Microsoft Worldwide Surface+ Partner of the Year

#### **ESG** update

- Sustainability goals
- Formed Reconciliation Action Plan Working Group
- Ethics global benchmarking







**Digital Transformation** 



**Artificial** Intelligence



**Internet of Things** 



**3D Printing** 







Modern Workplace





Security



Data & Analytics



Connectivity

#### **Integrated Solutions**



#### **Multi-cloud**

Modern Data Centre

**Public Cloud** 

Private Cloud



# Modern Workplace

Collaboration

**End User Devices** 

Printing

Systems Management



#### Security

**Cloud Security** 

**Data Security and Privacy** 

Identity and Access Management

Infrastructure and Endpoint Security

Security Monitoring and Analytics



#### **Data & Analytics**

**Business Analytics** 

**Customer Management** 

Internet of Things

Location-Based Analytics



#### Connectivity

**IT-OT Networking** 

Software-Defined Networks

Software-Defined WAN

Wireless Networks

Consulting

**Project Services** 

**Support Services** 









#1 partner in Australia

CISCO<sub>x</sub>

#1 partner in Australia

**D¢LL**Technologies

Top five partner in Australia

Strategic partnerships with global leaders

Significant investment in technical capability and certifications

400+ other partnerships with emerging vendors

# FY22 Operational Overview

# **FY22 Operational Highlights**



#### **Multi-cloud Growth**

\$1.0B in Public Cloud plus, Private Cloud growth



#### **Security Growth**

Fastest growing solution and top customer priority ISO 27001 certified



#### **Services**

Strong growth in Consulting and Support Services improving Gross Margin



#### **Customer Experience**

Investment in systems and people driven by data and analytics.
Global recognition with Cisco.

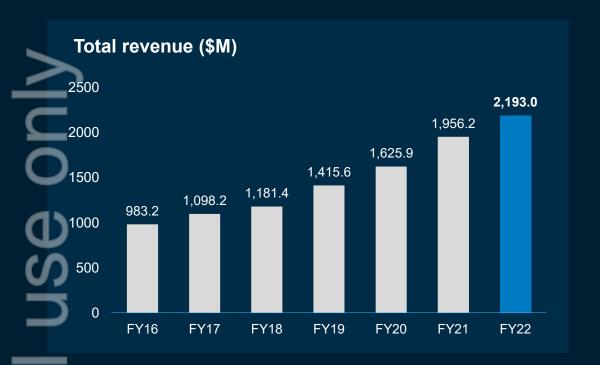


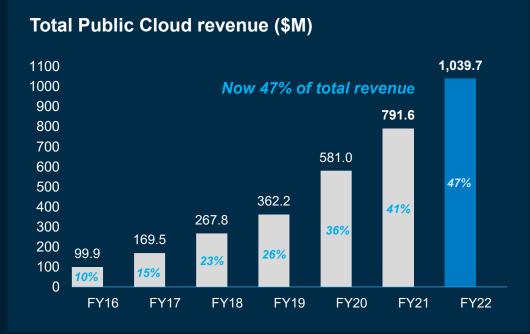
#### **ERP System**

New Microsoft D365 platform (multi-year project & investment, successful 'go-live' in March 2022)

# FY22 Financial Performance

# Sustained revenue growth, boosted by cloud



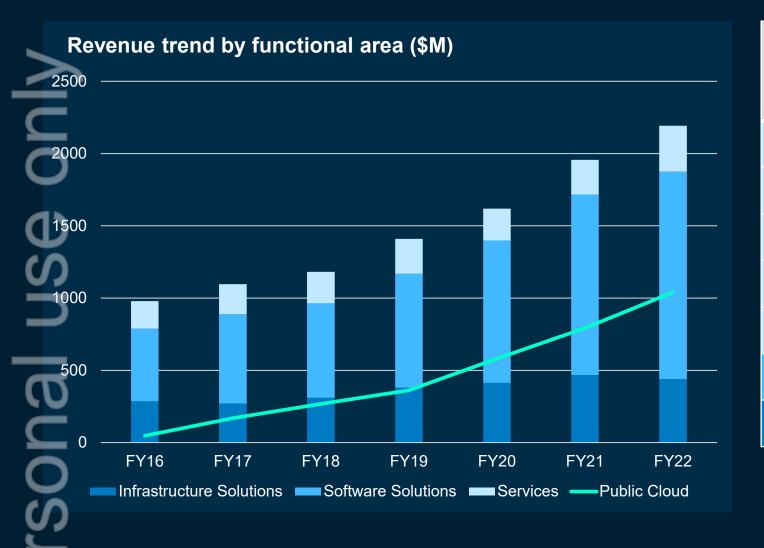


Strong revenue growth CAGR of 14.3%<sup>1</sup> fuelled by software licensing, cloud-based solutions and services.

Total revenue includes \$1.04B of public cloud revenues (up 31.3% on PCP), supporting further growth in services.

~66% of revenue is recurring, meaning under term-based contracts (up 62% on PCP).

# **Changing sales mix**



Business unit	FY22 revenue (\$M)	Change vs. FY21
Business Aspect Consulting	26.6	+ 50.0%
Project Services	66.6	+ 5.0%
Support Services	160.1	+ 66.6%
People Solutions (recruitment)	62.3	+ 8.7%
Total Services	318.4	+ 32.7%
Software Solutions	1,433.7	+ 14.8%
Infrastructure Solutions	440.3	- 5.7%

# **Gross margin and Gross profit**

Overall Gross Margin % varies with the changing revenue mix.

- Infrastructure Solutions impacted by inflated backlog.
- Strong growth in software licensing and public cloud revenues.
- Accelerated services growth has boosted total Gross Profit \$.

Gross Margin % within each business unit has remained relatively stable.

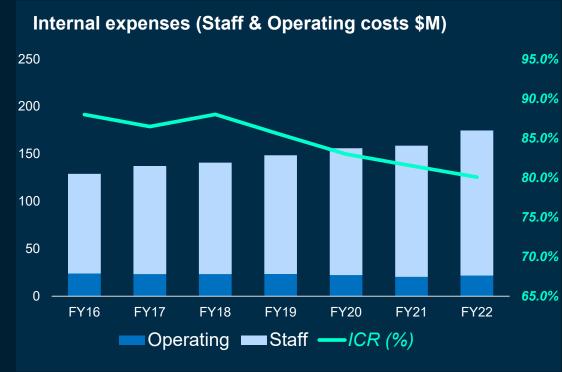
Changing vendor incentive programs will increasingly see rebates shift from product to services.

Objective is to deliver steady, sustained growth in total Gross Profit \$

Business unit	FY22 revenue (\$M)	FY22 revenue growth	Relative Gross Margin % LOW MED HIGH
Consulting	26.6	+ 50.0%	MED - HIGH
Project Services	66.6	+ 5.0%	MED
Support Services	160.1	+ 66.6%	Maintenance Services LOW - MED Managed Services HIGH
People Solutions	62.3	+ 8.7%	LOW - MED
Software Solutions	1,433.7	+ 14.8%	LOW
Infrastructure Solutions	440.3	- 5.7%	LOW to MED

# Steady improvement in operating leverage

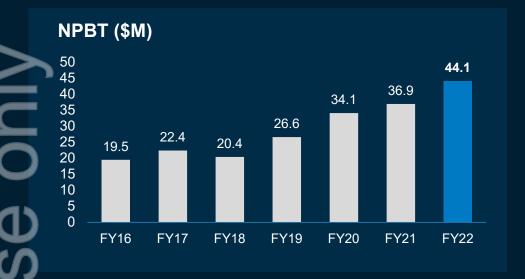




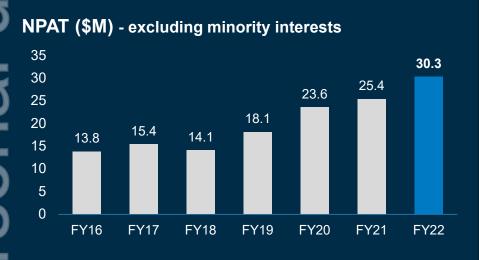
Gross margin % has varied with changing sales mix, and is expected to return to growth as services contribution increases

Internal Cost Ratio (Internal expenses / Gross profit) has improved from 88.0% in FY16 to 80.1% in FY22 (FY21: 81.5%)

# Sustained earnings growth









# **Statement of profit or loss**

	2022 \$'000	2021 \$'000	Chang %
Revenue			
Revenue from contracts with customers	2,192,421	1,955,247	+12
Other revenue	576	941	-38
D	2,192,997	1,956,188	+12
Expenses			
Change in inventory	19,206	(7,286)	
Purchase of goods	(1,774,938)	(1,593,258)	+1
Employee and contractor costs directly on-charged (cost of sales on services)	(88,789)	(74,629)	+1
Other cost of sales on services	(129,682)	(85,328)	+5
Internal employee and contractor costs	(152,996)	(138,346)	+1
Telecommunications	(2,216)	(2,287)	-
Rent	(1,717)	(2,033)	-1
Travel	(258)	(180)	+4
Professional fees	(1,023)	(1,028)	-
Depreciation and amortisation	(5,288)	(5,172)	+
Finance costs	(1,376)	(1,444)	-
Other	(9,827)	(8,254)	+1
	(2,148,904)	(1,919,245)	+1
Profit before income tax expense	44,093	36,943	+1
Income tax expense	(13,831)	(11,540)	+1
Profit for the year	30,262	25,403	+1
Profit for the year is attributable to			
Owners of Data#3 Limited	30,262	25,414	+1
Non-controlling interests	-	(11)	
	30,262	25,403	+1
Earnings per share for profit attributable to the ordinary equity holders of the company:	Cents	Cents	
Basic earnings per share	19.61	16.51	+1
Diluted earnings per share	19.55	16.43	+1

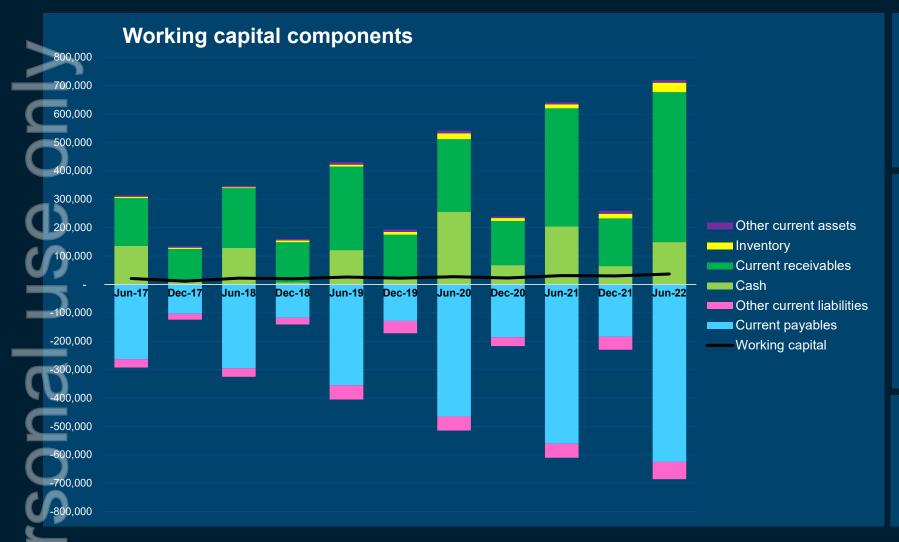
- Revenue increased by 12.1%
- Gross profit increased by 12.1% (from \$194.7M to \$218.2M) and total gross margin remained stable at 10.0%
- Internal staff costs increased by 10.6% (from \$138.3 million to \$153.0 million) reflecting 6.6% headcount growth (predominantly in Services) and general remuneration increases
- Other operating expenses increased by 6.4% (from \$20.4 million to \$21.7 million)
  - ✓ Dynamics 365 ERP project costs
  - ✓ Small increase in Travel costs
  - ✓ Reduction in Rent expense
- Basic EPS increased by 18.8%
- Return on equity 49.0% (FY21 45.1%)

# **Balance sheet**

	2022 \$'000	2021 \$'000	Change %
Current assets	440.450	004.000	00.0
Cash and cash equivalents	149,459	204,323	-26.9
Trade and other receivables	527,888	415,991	+26.9
Contract assets	5,776	3,355	+72.2
Inventories	33,078	13,872	+138.5
Other	3,955	4,018	-1.6
Total current assets	720,156	641,559	+12.3
Non-current assets			
Trade and other receivables	1,072	2,336	-54.1
Property and equipment	3,388	3,375	+0.4
Right-of-use assets	23,585	25,698	-8.2
Deferred tax assets	5,292	5,898	-10.3
Intangible assets	17,394	15,959	+9.0
Total non-current assets	50,731	53,266	-4.8
Total assets	770,887	694,825	+10.9
Current liabilities			
Trade and other payables	622,698	560,865	+11.0
Contract liabilities	49,710	39,312	+26.4
Lease liabilities	3,002	2,761	+8.7
Current tax liabilities	705	1,327	-46.9
Provisions	7,236	6,095	+18.7
Total current liabilities	683,351	610,360	+12.0
Non-current liabilities			
Trade and other payables	_	614	-100.0
Lease liabilities	22,643	24,105	-6.1
Provisions	3,196	3,441	-7.1
Total non-current liabilities	25,839	28,160	-8.2
Total liabilities	709,190	638,520	+11.1
Net assets	61,697	56,305	+9.6
Equity			
Equity Contributed equity	10,313	8,278	+24.6
Share-based payments reserve	559	1,825	-69.4
Foreign currency translation reserve	(443)	(657)	-32.6
Retained earnings	51,268	46,859	+9.4
	01,200	-0,000	

- Strong balance sheet with no borrowings
- 4Q revenue spike (in line with normal customer spend patterns) inflated Trade receivables and Trade payables at year end
- As in prior periods, this created a large temporary cash surplus at 30
   June
- Average DSOS of 28.1 days (FY21 = 27.7 days)
- Inflated inventory holdings due to supply chain delays and partial deliveries, however all inventory is allocated to non-cancellable customer orders

# Working capital analysis



Efficient working capital model.

Short or negative working capital cycles underpin self-funding of business.

Inventory inflated due to backlog, but allocated to non-cancellable customer orders.

Average collection cycle approx. 28 days.

Favourable trade terms with suppliers.

Stable working capital position, despite significant seasonal fluctuation at period end.

## **Statement of cash flows**

	2022	2021	Change %
	\$'000	\$'000	
Cash flows from operating activities			
Receipts from customers (inclusive of GST)	2,313,048	2,013,332	+14.9
Payments to suppliers and employees (inclusive of GST)	(2,291,312)	(2,002,883)	+14.4
GST paid	(29,364)	(16,972)	+73.0
Interest received	245	762	-67.8
Interest and other borrowing costs paid	(1,334)	(1,400)	-4.7
Income tax paid (net of refunds)	(13,906)	(15,530)	-10.5
Net cash (outflow) from operating activities	(22,623)	(22,691)	-0.3
Cash flows from investing activities			
Payments for property and equipment	(997)	(18)	
Payments for software assets	(2,878)	(1,904)	+51.2
Payment for purchase of minority interest	(2,010)	(150)	02
Net cash (outflow) from investing activities	(3,875)	(2,072)	+87.0
Cash flows from financing activities			
Payment of dividends	(25,853)	(22,018)	+17.4
Proceeds from issue of shares	2,035	-	
Payments for shares acquired by the Data#3 Employee Share Trust	(2,035)	-	
Lease liability payments	(2,727)	(3,190)	-14.5
Net cash (outflow) from financing activities	(28,580)	(25,208)	+13.4
Net (decrease) in cash and cash equivalents held	(55,078)	(49,971)	+10.2
Cash and cash equivalents, beginning of financial year	204,323	255,147	-19.9
Effect of exchange rate changes on cash and cash equivalents	214	(853)	
Cash and cash equivalents, end of financial year	149,459	204,323	-26.9

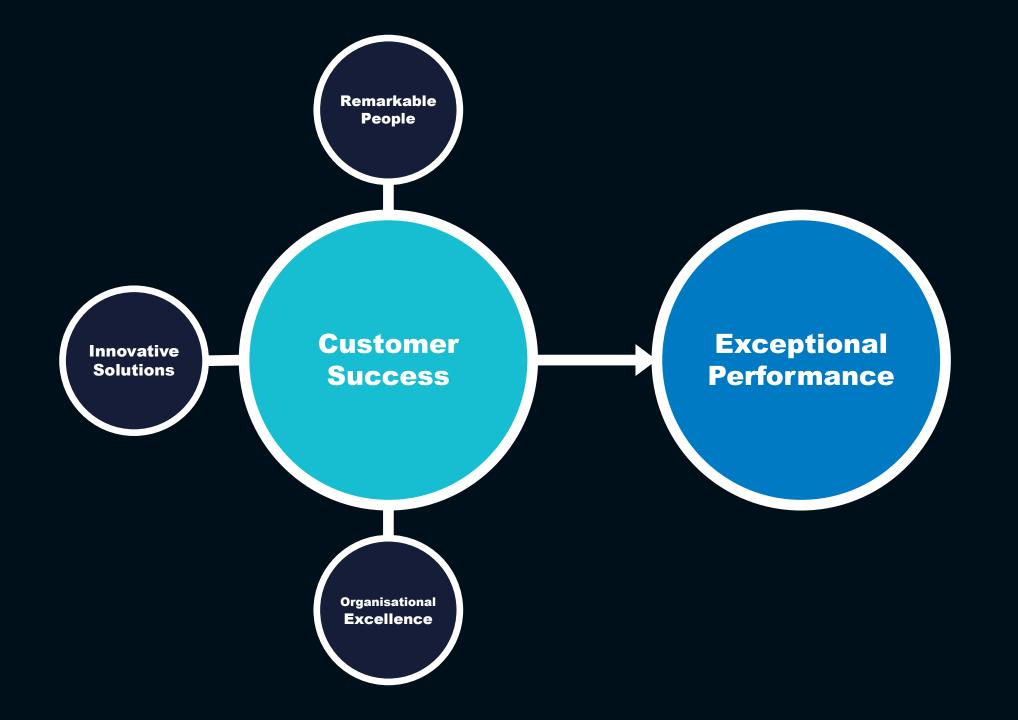
- Cash flow 'seasonality' consistent with previous years
- Timing differences in collections from customers and payments to suppliers around 30 June generate temporary cash surpluses
- FY22 average daily cash balance \$117.2M (FY21 = \$126.6M)
- Underlying 'free cash' is typically \$15M \$20M but has been reduced in FY22 due to inflated inventory position at year-end. This is expected to normalise in 1H FY23 as the backlog unwinds
- Cash conversion of 123%# for 7-year period (FY16 to FY22)

[# Total Free Cash Flow \$173M / Total NPAT \$141M]

- Low capital expenditure
- High dividend payout ratio of ~90%



# FY23 Strategy and Outlook



# **FY22** Customer stories







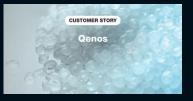


































# Delivering the digital future in South Australia

Last year we announced a multi-year managed services contract with Department for Education

Since then we have succeeded in winning more managed services contracts in SA. These include:

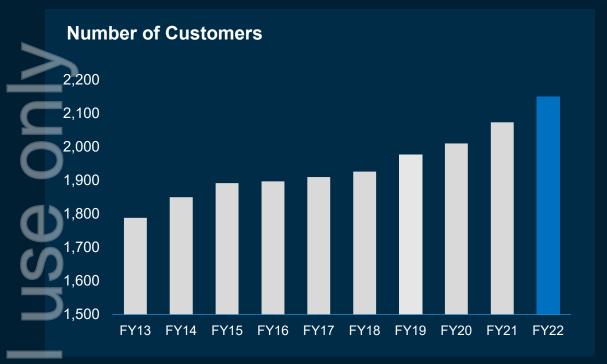
- Attorney Generals Department and Public Trustee
- Department for Environment and Water
- Department for Human Services
- Department of Treasury and Finance
- SA Government previously had a single large outsource
- Breaking down large contracts is becoming a trend

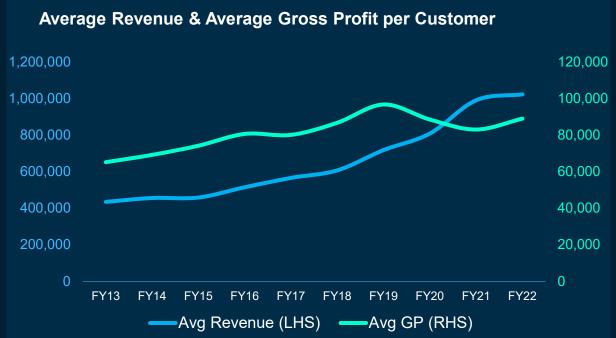






# Increasing customer engagement





Steady growth in customer base, with over 5,000 active accounts across 2,150 customer groups.

The largest customer groups are in the education sector.

Average revenue per customer group has increased as we extend engagement across our portfolio of solutions.

Average GP per customer group decreased in FY20 & FY21 due to pandemic spend shift toward lower margin product. FY22 has seen a return to a more normal mix of solutions.

# **Strategic Focus Areas**



### **Customer Experience**

Long-term view, not transactional

Lifecycle approach

Joint investments with global vendors



### **Security**

**Protecting our business** 

**Market opportunity** 

**Executive leadership** 

Go to market with Business Aspect



#### **Accelerating Services**

Completed rebuild of Managed Services

Strong growth in Consulting & Support Services

Complementing vendor incentive programs

We will continue to focus on driving growth in our services and software businesses to increase recurring revenues and improve margins

## **Outlook**



Services growth will continue to complement software and infrastructure divisions, while improving recurring revenue and margins



Growth in cloud business provides data and insights to enhance lifecycle services



Supply constraints set to continue into FY23; well placed to grow market share by leveraging market leading relationships

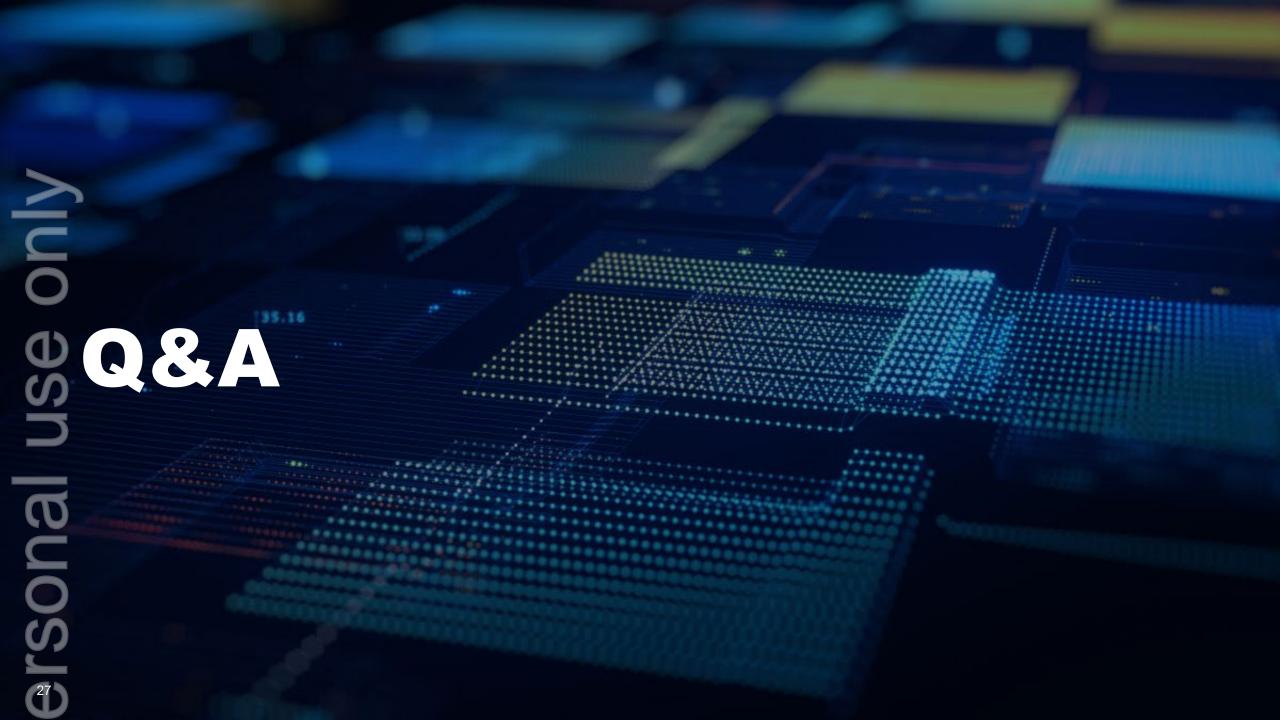


Strong pipeline of major integration project opportunities as large corporates and government drive transformation agendas

"The backlog from FY22 has again provided a fast start to the current year, and we are well positioned to capitalise on opportunities this provides.

We remain committed to delivering sustainable earnings growth, underpinned by our leading market position, unrivalled vendor relationships, long-term customer base and highly experienced and committed team."

- Laurence Baynham, CEO





# Data#3: Delivering The Digital Future (Company Video)



#### **Recent Awards**

Microsoft Worldwide
Surface+ Partner of the
Year

Cisco Global
Software
Partner of
the Year

Aruba As a
Service Partner
of the Year

Employer of Choice, HRD Magazine

Cisco ANZ
Partner of
the Year

Cisco APJC
Security
Partner of the
Year

Dell
Technologies
Solution
Provider of the
Year

Dell
Technologies
Channel
Excellence in
Cloud Sales
Asia Pacific
Japan

Dell
Technologies
Channel
Services
Delivery
Excellence
Partner 2022

Hewlett
Packard
Enterprise
Greenlake
Partner of the
Year

Trend Micro
Security
Partner of
the Year

Employer of Choice, HRD Magazine

Poly Hybrid
Solutions
Partner 2021
ANZ

Veeam Pro Partner of the Year ANZ

Aruba National Partner of the Year

Microsoft Worldwide
Device Distributor/Reseller
Partner of the Year

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