## Netccentric Ltd (ASX: NCL)



# Netccentric Limited

INVESTOR PRESENTATION

ASIA'S PIONEEERING DIGITAL GROWTH ECOSYSTEM

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## Netccentric Ltd (ASX: NCL)

A pioneering and established provider of social media influencer marketing solutions, rapidly commercialising an innovative social commerce platform End-to-end expertise spanning Influencer Marketing, Social Media Marketing, Performance Marketing, Video and Content Creation, and Social Commerce

Using data and insights to grow our diversified revenue streams by empowering communities with innovative digital platforms

#### > 300 clients | > 15,000 influencers | 4 offices | 102 employees





EBITDA profitable<sup>1</sup> in H1 FY2021, delivering half-year revenue of A\$5.2m (+60% YoY) with a fast-growing business: Providing our diverse client base of leading brands with results-focused growth strategies

<sup>1</sup> Excludes the impact of extraordinary expenses relating to the issue of options, M&A activities and forex movements

## Diverse Blue-Chip Customers

ATTRACTED AND RETAINED OVER 14 YEARS



## A Comprehensive Platform to Serve A Large Market

FIRST-MOVER ADVANTAGE SECURED WITH A FAST-GROWING MARKET OPPORTUNITY

The size of the global influencer marketing platform market is expected to grow from **US\$6 billion in 2020** to **US\$24.1 billion by 2025**, at a Compound Annual Growth Rate of 32%.



Asia Pacific is set to lead this growth, becoming the world's largest influencer marketing platform market by 2025.<sup>1</sup>



## **Operations Breakdown**

#### Strong and diverse growth in H1 FY2021

Nuffnang revenue growth boosted by significantly increased spend from anchor clients including KFC, Unilever and Dutch Lady Milk Industries, which increased its spending by 11x YoY in Q2 FY2021

Strong revenue growth for social media agency Sashimi (+52% YoY to S\$1.2M), driven by data analytics and marketing technology

Netccentric's performance marketing agency, Plata & Punta, saw strong revenue growth (+126% YoY to S\$0.9M) driven by increased media spend from key eCommerce clients

#### H1 FY2021 Revenue by Business Unit (S\$m)



1 SGD = 1.02 AUD (30 Aug 2021)

## H1 FY2021 Financial Highlights EBITDA PROFITABLE<sup>1</sup> DRIVEN BY STRONG REVENUE GROWTH ACROSS THE COMPANY'S BUSINESS UNITS



Description (\$SGD)	H1 FY2020	H1 FY2021
Revenue	3.3M	5.2M (+60%)
Gross Profit	1.7M	2.2M (+34%)
Gross Margin	50.8%	42.6% (-8.2%)
EBITDA <sup>1</sup>	0.1M	0.2M (+108%)

<sup>1</sup> Excludes the impact of extraordinary expenses relating to the issue of options, M&A activities and forex movements

## H1 FY2021 Financial Highlights

EBITDA PROFITABLE<sup>1</sup> DRIVEN BY STRONG REVENUE GROWTH ACROSS THE COMPANY'S BUSINESS UNITS

Focus on influencer penetration and monetisation is driving strong growth, with **Nuffnang revenue +65% YoY** in H1 FY2021, contributing 57% to HY revenue of S\$5.2M

Greater scale and focus on costs drove increase in gross profit of 34% to S\$2.2M, while the business maintained positive and growing EBITDA<sup>1</sup> in H1 FY2021

Nuffnang pipeline continues to grow, with H1 FY2021 insertion orders signed by clients +88% year-on-year to S\$3.0M Revenue by half year, FY2019 - FY2021 (S\$m)



<sup>1</sup> Excludes the impact of extraordinary expenses relating to the issue of options, M&A activities and forex movements 1 SGD = 1.02 AUD (30 Aug 2021)

## Building SE Asia's Largest Influencer Marketing Platform



## Strategic Expansion – Nuffnang Live Commerce

A new platform turning the engagement between influencers and followers into revenue and sales. Fusing e-commerce with livestreaming creates a positive network effect, showcasing influencers promoting products and services.

Integrating our influencer community and the eCommerce infrastructure of our JV partner, Commerce.Asia, we provide an end-to-end live video commerce solution from live video production through to payment and fulfilment.

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<ul> <li>Nuffnang Live Pro</li> <li>Freemium Software-As-A-Service (SaaS) platform automating the sales process for current live commerce sellers to enable them to sell efficiently.</li> <li>Revenue is generated from transaction fees, premium monthly subscription fees or volume-based fees. Charging of premium fees is expected to commence in Q4 CY2021.</li> </ul>	<ul> <li>Nuffnang Live Business</li> <li>A one stop solution for businesses to sell over Facebook Live without the headaches and missteps. Our team of professionals will manage the Facebook Live selling end-to- end, enabling businesses to sell with ease.</li> <li>Revenue is generated through setup fees and margin on product sales.</li> </ul>	<ul> <li>Nuffnang Live Enterprise</li> <li>Enabling enterprises to effortlessly scale their Live Commerce operations through automation and end-to-end integrations.</li> <li>Revenue is generated through volume-based technology fees, transaction-based payment gateway fees and volume-based fulfilment fees.</li> <li>Expected to launch in Q3 CY2021.</li> </ul>
<b>"Entertainmerce"</b> <b>Formula</b> With our management know- how and consultancy experience, we can design and customise live show formats driven by charismatic influencers to encourage spontaneous buying.	Portability and Flexibility Our live production can be conducted anywhere e.g. in a retail outlet. With Facebook Live as the main channel, brands can choose the time slots they want vs. limited and expensive slots available via home shopping networks.	Live and Interactive Dashboard Our proprietary automated platform allows convenient checkout and online payment functions, ensuring a better user experience for both sellers and buyers.

## Nuffnang Live Commerce Recent Progress

NETCCENTRIC EXPECTS TO GAIN TRACTION WITH THIS INNOVATIVE SOCIAL COMMERCE PLATFORM IN H2 FY2021

**6** shopify

In March 2021 Netccentric successfully completed an integration between Nuffnang Live Pro and Shopify, allowing more than a million Shopify merchants to sell their products via live video streaming

NIVEA

During H1 FY2021 Netccentric ran a successful Nuffnang Live Business campaign with new client, global skincare brand NIVEA. The campaign featured NIVEA's first ever live commerce sessions, generating thousands of engagements and sales that exceeded NIVEA's expectations

**eShop**live

Strategic partnership signed with eShoplive.Asia, a leading and fast-growing Social Live Commerce platform based in Malaysia, to drive volume and transactional fees for Netccentric. Partnership leverages Netccentric's infrastructure and can be replicated at scale with larger eCommerce clients



Integration completed between Nuffnang Live Commerce and Touch 'n Go eWallet, Malaysia's leading digital wallet with a user base of more than 16 million. Netccentric will integrate additional digital wallets with Nuffnang Live Commerce and monetise this highly in-demand payment option

## Strategic Outlook

We are pursuing the fast growing influencer market opportunity as we develop new growth drivers through expansion into the SME segment and the social commerce market



<sup>1</sup> https://www.businesswire.com/news/home/20200520005355/en/Social-Commerce-Sales-Expected-to-Double-by-2024-in-Asia-Pacific

## Investment Highlights



EBITDA profitable<sup>1</sup> with a fast-growing business, operating within the rapidly emerging influencer marketing industry, cashflow selfsufficient with comfortable cash reserves



A complete business growth ecosystem providing proven endto-end solutions for effective go-tomarket, from creating awareness and generating engagement through to optimising revenue



First mover advantage and barrier to entry secured through a large social media influencer community in Asia with regional expansion strategy





Led by a **committed and visionary entrepreneur** with an **experienced Board** supported by a **management team** with a proven track record



New investments into Automation & Social Commerce offer potential to deliver scalable growth



<sup>1</sup>Excludes the impact of extraordinary expenses relating to the issue of options, M&A activities and forex movements

## Corporate Snapshot

#### Key Statistics

ASX Stock Code	NCL
H1 FY2021 Revenue (December calendar year end)	A\$5.2M
H1 FY2021 EBITDA <sup>1</sup>	A\$0.2M
Cash Balance (30 Jun 21)	A\$5.4M
Debt	Nil
Share Price (27 Aug 21)	A\$0.13
Shares on Issue	283.0M
Unquoted Options (18c, 1/9/23, 1.45c, 31/12/24 & 27/5/26)	32.62M
Current Market Cap	A\$36.8M
Top Shareholders	
Ganesh Kumar Bangah	218.4M (77.2%)
Citicorp Noms Pty Ltd	10.3M (3.7%)
BNP Paribas Noms Pty Ltd	4.8M (1.7%)
Mr Mark Broglio	2.7M (0.9%)
Tasec Noms (Tempatan) Sdn Bhd	2.5M (0.9%)
Total Top 20	258.2M (91.2%)

Key Management Personnel		
Ganesh Kumar Bangah	Executive Chairman	
Joanne Chen	COO	
Angeline Chiam	CFO	
Daniel Wong	СТО	
Kausern Hieu	Country Manager, Nuffnang Malaysia	
Alin Chiu	Country Manager, Nuffnang Taiwan	
Alia Soraya	General Manager, Nuffnang Live Commerce	
Desmond Kiu	Founder, Sashimi Asia	
Jerry Lim	Founder, Plata & Punta	

#### 12-Month Share Price History



Excludes the impact of extraordinary expenses relating to the issue of options, M&A activities and forex movements
 1 SGD = 1.02 AUD (30 Aug 2021)

## Experienced Board of Directors



Executive Chairman



- Founder & former CEO of MOL Global Inc, first internet company in Southeast Asia to be listed on NASDAQ (2000 -2015)
- Ernst & Young Technology Entrepreneur of the Year Malaysia 2012
- Former Chairman of the National Tech Association of Malaysia (PIKOM) (2017 - 2019)
- Founded Commerce.Asia; an All-In-One eCommerce Ecosystem in 2017

## JOANNE KHOO

Independent Non-Executive Director

- More than 24 years of experience in corporate finance and business advisory services
- A Certified Public Accountant by CPA Australia since 1999 and a Chartered Accountant under the Malaysian Institute of Accountants
- Executive Director of Bowmen Capital Private Limited and Independent Director of SGXlisted Teho International Inc Ltd, Excelpoint Technology Ltd and ES Group (Holdings) Limited

#### ROBERT SULTAN

Independent Non-Executive Director

- Former member of the Australian Takeovers Panel as well as former partner of international law firm, Norton Rose Fulbright Australia, with 30 years of experience in M&A, corporate advisory and corporate governance
- Director of the Gourlay Family Office and Charitable Trust which, in conjunction with Trinity College Melbourne, established and endows the Gourlay Visiting Professorship of Ethics in Business



Independent Non-Executive Director



- Board Chair of The Go2 People Ltd (ASX: G02) and Spectur Ltd (ASX: SP3) and Deputy Board Chair of Foundation Housing Ltd
- Managing Director of a private consulting business
- Over 25 years' senior executive management experience

## Management Team

#### LED BY A VISIONARY ENTREPRENEUR, SUPPORTED BY A TEAM WITH PROVEN TRACK RECORDS



Executive Chairman



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- Ernst & Young Technology Entrepreneur of the Year Malaysia 2012
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- Founded Commerce.Asia; an All-In-One eCommerce Ecosystem in 2017

#### JOANNE CHEN

Chief Operating

Officer



- Seasoned advertising professional with over 20 years of senior and executive-level management experience in the digital industry
- Head of Digital Trading at GroupM 2014-2017, responsible for driving trading competitiveness, revenue generation and operational efficiency for the group
- Pioneered the set-up of the first digital media agency in Malaysia

#### ANGELINE CHIAM



- With the Netccentric Group since 2010
- Interim Chief Executive Officer and Regional Finance Director of the Netccentric Group (January 2019 – August 2020)
- Led the core finance team in the listing of Netccentric on the ASX in 2015, raising AUD\$12.5 million
- A Certified Public Accountant by CPA Australia since 2010 with 4.5 years of auditing experience at KPMG

#### **DANIEL WONG**

*Chief Technology Officer* 



- Results-oriented technology pioneer with over 18 years experiences in Fintech, E-Commerce and Solution Integration
- Reinvented integrated payment solutions for hospitality and food beverages industry
- Head of Software Engineering at Money Online (MOL Global), a pioneer licensed e-wallet and online payment provider in Malaysia and South East Asia's first internet company to be listed on the NASDAQ (2009-2016)

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## Appendices

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## Our Ecosystem: End-to-End Growth Solutions



## Nuffnang – Influencer Platform

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Connecting clients to more than 15,000 influencers, key opinion leaders, celebrities and content creators who offer collective reach to more than 20 million engaged social media followers throughout Southeast Asia.

OFFER	<ul> <li>Influencer Engagement</li> <li>Finding the right social influencers to showcase how they integrate a client's product or service into their everyday life.</li> <li>Revenue is generated from brands based on Influencer Engagement Fees which are shared with the influencer.</li> </ul>	Brand Ambassadorship Negotiating, securing and managing celebrities and top influencers for mid to long- term brand endorsements. Revenue is generated based on Influencer Management Fees which are shared with the influencer.	<ul> <li>Brand Advocates Programme</li> <li>Building &amp; curating a community of influencers with large followings and a strong love for a client's brand. This community will be the leading voice for the brand in the social space.</li> <li>Revenue is generated based on a monthly retainer.</li> </ul>	nuffnang
ADVANTAGE	Experienced and Established We have launched thousands of influencer and content campaigns, negotiated some of the biggest A-listed celebrity ambassadorship programmes and have produced award- winning YouTube online videos.	Deeper Insights We are the only company of our kind to use sophisticated analysing tools for campaign planning and reporting.	Market Share Over the past 13 years we have built the largest social media influencer community in Asia; from celebrities to thousands of micro and nano influencers. The size of this community presents a formidable barrier to entry.	Ideas First We do not just 'supply', but we provide idea-driven solutions; integrating influencers, video, design and content to leverage the full Netccentric growth ecosystem.

## Strategic Expansion – Nuffnang Live Commerce

A FULLY INTEGRATED AND SEAMLESS END-TO-END LIVE COMMERCE EXPERIENCE

OUR PLATFORM SOLUTION IS **API INTEGRATED WITH FACEBOOK** TO PROVIDE A SEAMLESS USER INTERFACE FROM LIVE VIDEO PRODUCTION AND STREAMING TO AUTOMATED ORDER MANAGEMENT, ONLINE PAYMENT AND FULFILMENT.

**Buyer** receives Watch live on notification to Buyer Facebook confirm order receives order **Buyer completes** Interact with purchase via Influencer online payment Merchant prepares Purchase code is & packs order flashed Merchant for courier pickup Courier receives picks notification Comment up order '+1' to order of order paid \*Warehouse staff prepares & packs order for courier pickup

durian cake.

WE EXPECT THIS INDUSTRY TO GROW EXPONENTIALLY IN THE YEARS AHEAD: In 2018, live commerce generated over RMB100 billion (AU\$20.9 billion) in transactions on Taobao, Alibaba's premier C2C eCommerce marketplace in China. On Singles Day in 2019 alone, live commerce generated RMB20 billion.<sup>1</sup>

## Rounding Out Our End-to-End Marketing Platform

**CLOSING THE REVENUE LOOP FOR OUR CLIENTS** 



Sashimi is our full service digital agency, providing clients with holistic digital marketing solutions for web and mobile. Sashimi complements Nuffnang by helping businesses to build a brand and drive sales online, delivering best-inclass content, design and campaign management: all of a client's digital marketing needs under one roof. Revenue is earned through monthly retainers, content production fees and project fees.



Through Plata & Punta, we provide **Digital** Performance Marketing services: consulting with Tier-1 digital advertising clients to build and enhance their marketing strategies and efforts, turning data into actionable insights. From strategising through to planning and execution, we seek the best possible channel to meet the desired campaign outcome. Revenue is earned through monthly retainers and/or management fees (%) charged on advertising spent.

OMPLEMENTARY	
RVICES ENHANCE	
OUR VALUE TO	

**Research and** 



**Data Analytics** 

Social Media Management



Content Development

**Digital Campaign** 

Management





Paid Media & **Digital PR** 



Web/App Developments

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CONSUMERS

## Case Studies & Success Stories

#### NUFFNANG

An FMCG beverage brand's share of voice was under threat during the first COVID-19 lockdowns. We were tasked with strengthening the brand as a versatile commodity amongst consumers.

#### After Plata & Punta Engaged 2 MILLION+ VIRALITY ဟ Postings appearing on Successful Case Studies Total audience on audience's Instagram's **On Generating** Facebook and Awareness & Explore Page Instagram **Engagement And** ഗ Growing eCommerce Retail Revenue In 20%-22% ш **POSITIVE AUDIENCE** 'The New Normal' **Engagement Rate** R SENTIMENT (Benchmark: 5%-7%) Recorded in postings' ш comments with users Т 2K indicating interest to try ⊢ recipes Saves and Shares (Benchmark: 200-300) Total GMV Incremental Revenue RM 584,945 Marketing Investment RM 37,923 Return on Ads Spend (ROAS)\* 15.4x

PLATA & PUNTA

by 596% from December 2019 to May 2020.

\*ROAS is calculated as incremental revenue divided by marketing investment

We assisted a Malaysian bedding brand that wanted to grow its

eCommerce revenue which then successfully grew monthly sales

The content created by our influencers reached over an audience of over 2 million with strong indicators of consumer interest seen by the number of save & share actions which achieved above 500% of the usual benchmark.

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