

## Important notice



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## First things first



We are the #1 source of voice data and only way to put voice Al on every phone and every end-point

#1

(W)in the network - the only network- first solution

Always on and in the network



**#2** 

(W)in the world's leading UC & technology

solutions - preferred and partnered



#3

Unlock network
effects with every
user added through
the platform



#4

Harness our technology to drive efficient scaling through operational and technology advantage







## A new, new normal

COVID-19 continues to drive demand for Dubber UCR



Ensuring the safety & wellbeing of customers & employees

- Voice intelligence provides real-time insights & accelerates time to remediation
- FCA (UK) now requires the compliant recording of conversations from home



Assisting customers and partners globally

- Compliance continues as a major priority as "hall-passes" are removed
- Rapid growth of UC solutions creating need for differentiation and unified call recording within Service providers



New business continuity & compliance requirements

- Demand for insights and data from dispersed endpoints
- Traditional call center architectures disrupted by pandemic trends globally and acceleration to UCaaS¹

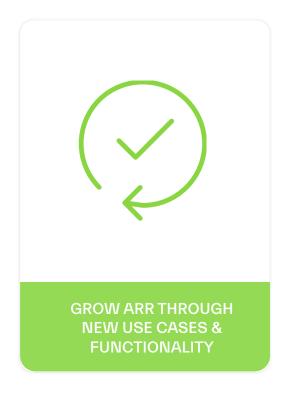




## Our financial model









## Strategy driving compelling outcomes



**REVENUE:** Q2 FY21

\$4.28m

+78% PCP

ANNUALISED RECURRING REVENUE (ARR)

\$28.4m\*\*

+168% PCP

**CASH ON HAND** 

\$42m

**SUBSCRIBERS** 

300,000\*+

+145% PCP

**SERVICE PROVIDERS & SOLUTIONS** 

Contracted

150

+22% PCP

Billing

94

+45% PCP

**OPERATING CASH RECEIPTS:** Q2 FY21

\$4.24m

+244% PCP

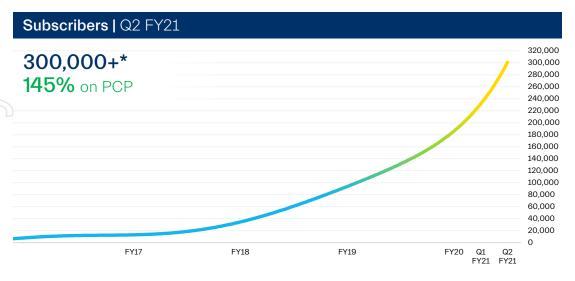


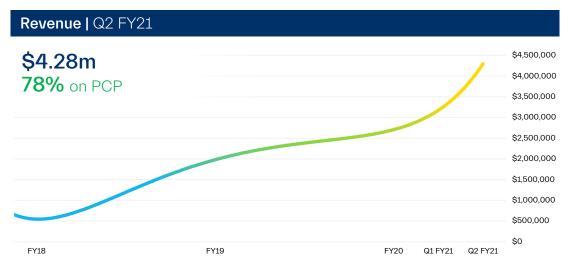
<sup>\*</sup>Includes a portion of Speik users where the services and revenues are similar to Dubber, with other services still to be classified

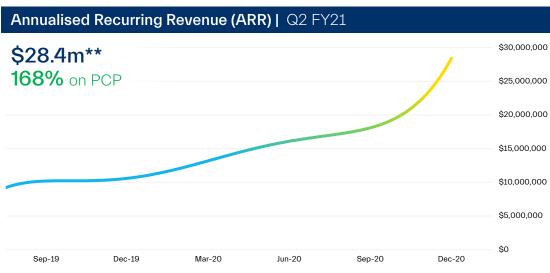
<sup>\*\*</sup> Some of the Speik revenues are yet to be classified as ARR, and as such do not contribute to the Company's ARR metric. The ARR is therefore subject to adjustment once additional consumption style revenues are monitored in the current quarter.

## Strategy driving compelling outcomes











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Q2 FY21 Investor Update | 29/01/2021 /7

## Our Strategy

**Simplified** 

Our Mission:

To Dub every communications service in the world: voice, video, chat and more

Our Vision:

To unlock the power of voice data for Government, Service & Platform Providers, and Enterprises Globally

**Our Focus:** 

Realizing the potential of Voice data as a Service

- **DUBBER ON EVERY NETWORK AND COMMUNICATIONS SOLUTION GLOBALLY**
- WIN AND SERVE EFFICIENTLY WITH **PARTNERS - CHANNEL 1st**
- AI POWERED & CONNECTED **INTELLIGENCE & INSIGHTS**



## Accelerating global footprint

Over 150 networks and solution partners globally

**MOMENTUM WITH MAJOR SERVICE & SOLUTION PARTNERS THIS QUARTER** 











WITH MORE COMING & GROWING TIER **ONE DISTRIBUTION!** 

























































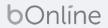




































































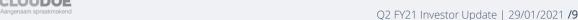












## Product momentum continues Innovation delivered in the Cloud



#### **NEW & IMPROVED INTERGRATIONS**











#### RICHER FUNCTIONALITY POWERING COMPLIANCE & CX



#### **Al Speaker Detection**

within a recording, enhancing the resulting transcription to be more conversational, improving overall readability.



#### **Al Question Detection**

within transcriptions, adding question marks to improve readability. Both speakers and questions can now be easily searched for and custom alerts created.



#### Legal Hold

allowing compliance focused teams to protect recordings from deletion (by user, by retention period, or accidental deletion) to ensure recordings remain for future retrieval.



## Introducing Speik



- Speik are the leading UK provider of mobile call recording and PCI payments solutions
- Speik has the most core telco network integrations in the UK for recording and payments
- Profitable & growing
- Powers Telefonica's UK O2 mobile call recording solution
- Global MOTO Payment supplier to Vodafone
- Strong product synergies with Dubber with significant upsell and cross sell opportunities post acquisition







38 **Employees** 



HQ Oxfordshire, UK



Hosted & cloud



Billions of minutes recorded



**Industry leading** compliance



**Industry leading PCI & Payments** 



Pioneer in mobile call recording





## A compelling acquisition

Accelerates Dubber's service provider footprint in the UK, revenue growth, ARR & subscribers

Speik supports O2's mobile recording service	Increases Dubber's UK footprint. Validates Dubber's business model of "stick network centric services.	ky"
Speik provides PCI Compliance solutions with UK Carriers:	Enriches Dubber's solution portfolio as leader in Unified Call Recording, Compliance, secure voice data management	
Speik has annual revenue of circa £7m (circa A\$12m):	Growing month-on-month adding subscribers and momentum. Dubber can continue momentum with Dubber solutions and integrations	n n
Speik is profitable	Enhancing Dubber's consolidated bottom line	
Accretive Fundamentals:	Service provider and solution footprint, technology synergies and lean opera structure expected to contribute to revenue growth	ating
Scrip and cash consideration with earn-out	Over half the consideration subject to a 16-month performance based earn to incentivise performance and preserve Dubber's strong cash position	1-out
Attractive acquisition multiple	Efficient addition of revenue, service provider networks and subscribers that increases Dubber's market-leading position	





## **Speik Overview**

Products powered through core network integrations with Vodafone, O2 Telefonica, Gamma Telecom and Hutchinson 3...

## **Call Recording**

Cloud call recording supplier with multiple leading UK network relationships

#### **Case Study:**

O2 Telefonica selected Speik as specialists in compliant mobile recording across 10,000s users.

We are working closely with O2 to extend our multi-million £ contract into sectors beyond finance into transport and health and safety.

2
A *Telefónica* company

### **Call Archive**

We enable organizations to achieve PCI DSS and GDPR compliance with centralized search and storage by migrating customers from Verint, Nice and others to our cloud

With billions of minutes stored, Call Archive is a great way to increase the revenue from both Call Recording and/or Payments Customer

#### **Case Study:**

RBS Bank (tier 1 UK bank) – Speik migrated over 500 million call recordings from multiple sites into their platform with a 7-year contract and significant upsell opportunities.



## PCI DSS Compliant Phone Payments

PCI DSS is a global standard that all merchants must adhere to

Our patented technology stops payment card data used in the telephony channel from entering the enterprise, enabling cost effect rapid compliance

Over 50% of UK energy, mobile telco and car insurance sectors are protected with our solutions.

We are excited to have the opportunity to offer payment security to Dubber's existing 150+ telcos globally.

#### **Case Study:**

Speik are Vodafone's Global PCI DSS partner





## Our path to \$100m revenue and beyond

### **OUR STARTING POINT**

- Call Recording
- Voice
- Record
- <100 service & solution providers</p>
- Good subscription yield (ARR and S&SP penetration)



#### PRESENT → FUTURE

- Unified Call Recording
- Voice, Video, Chat
- Al enriched voice data
- >200 service & solution providers - Ubiquitous
- Growing subscription yield (ARR and S&SP penetration)





# **S**Thank you

### SEE OUR Q2 UPDATE VIDEO ( )



www.dubber.net/q2-investor-update-video

### **Dallas**

1920 McKinney Ave, Dallas, TX 75201, USA

### Atlanta

3280 Peachtree Rd NE Floor 6, Atlanta, GA 30305, USA

