Sie LIMITED ACN 004 217 734 Incorporated in Victoria

26 November 2020

Company Announcements Office Australian Securities Exchange Limited 20 Bridge Street SYDNEY NSW 2000

Dear Sirs,

## Announcement to the market

In accordance with Australian Stock Exchange (ASX) Listing Rule 4.3A, Sietel Limited has attached its Appendix 4E – Preliminary final report for the year ended 30 September 2020.

An audit report has not been issued at this stage, however the directors have received no indication from the audit staff that a qualified opinion is being considered.

Yours sincerely Sietel Limited

02

Richard Rees Managing Director

# **Appendix 4E**

# Preliminary final report Period ended 30 September 2020

| Name of entity SIETEL LIMITED   |                    |                  |                             |                            |  |  |
|---|--------------------|------------------|-----------------------------|----------------------------|--|--|
| ABN or equivalent company Half yearly Preliminary<br>reference (tick) final (tick)                | Financial year     | ended ('cur      | rent per                    | riod')                     |  |  |
| 004 217 734   | 30 SEPTEMBER, 2020 |                  |                             |                            |  |  |
| Results for announcement to the market  |                    |                  |                             | \$                         |  |  |
| Total Revenues  | Up                 | 2%               | to                          | 11,745,333                 |  |  |
| Profit (loss) from ordinary activities after tax attributable to members                          | Down               | 12%              | to                          | 1,762,613                  |  |  |
| Net profit (loss) for the period attributable to members  | Down               | 12%              | to                          | 1,762,613                  |  |  |
| Dividends (distributions) – Ordinary Shares   |                    | int per<br>irity | Franked amount per security |                            |  |  |
| Final dividend<br>Interim dividend  | Ni                 | 1 ¢              | Nil ¢                       |                            |  |  |
| Previous corresponding period   | Ni                 | 1 ¢              |                             | Nil ¢                      |  |  |
| +Record date for determining entitlements to the dividend, (in the case of a trust, distribution) | N/A                |                  |                             |                            |  |  |
| Dividends (distributions) – Preference Shares   |                    | int per<br>irity |                             | nked amount<br>er security |  |  |
| Final dividend – Paid 5 Jan 2020 – Record date 2 Jan 2020   |                    | 5¢               | ,                           | Nil ¢                      |  |  |
| Interim dividend – Paid 7 July 2020 – Record date 6 July 2020                                     | :                  | 5¢               |                             | Nil ¢                      |  |  |
| Previous corresponding period   |                    |                  |                             |                            |  |  |
| Final dividend – Paid 5 Jan 2019 – Record date 2 Jan 2019   |                    | 5¢               |                             | Nil ¢                      |  |  |
| Interim dividend – Paid 5 July 2019 – Record date 2 July 2019                                     |                    | 5 ¢              |                             | Nil ¢                      |  |  |

The directors announce a profit after tax attributable to members for year ended 30 September 2020 of \$1,762,613.

### **Ratios and Other Measures**

| D   | Current period | Previous<br>corresponding<br>Period |
|---|----------------|-------------------------------------|
| <b>Profit before tax / revenue</b><br>Consolidated profit (loss) before tax as a<br>percentage of revenue   | 15.37%         | 16.46%                              |
| <b>Profit after tax / <sup>+</sup>equity interests</b><br>Consolidated net profit (loss) after tax<br>attributable to members as a percentage of<br>equity (similarly attributable) at the end of<br>period |                | 2.82%                               |

### Earnings per security (EPS)

| Basic EPS | = | Profit/(loss) for the period                          | = | 1,762,613        | = | 22.01¢ |
|-----------|---|---|---|------------------|---|--------|
|           |   | No. Of ordinary securities                            |   | 8,007,479        | • |        |
| Diluted   | = | Profit/(loss) for the period                          | = | 1,762,613        | = | 21.81¢ |
| EPS       |   | No. Of ordinary securities<br>+ Preference securities |   | 8,007,479+75,000 | • |        |

| NTA backing   | Current period | Previous corresponding<br>Period |
|---|----------------|----------------------------------|
| Net tangible asset backing per <sup>+</sup> ordinary security | 858 CENTS      | 884 CENTS                        |

#### SIETEL LIMITED

#### CONDENSED CONSOLIDATED STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 SEPTEMBER 2020

|   | FOR THE YEAR ENDED 30 SEPTEMBE  | R 2020       |              |
|---|---|--------------|--------------|
| > |   | Year Ended   | Year Ended   |
|   |   | 30 Sept 2020 | 30 Sept 2019 |
|   |   | \$           | \$           |
|   | REVENUE   | ·            |              |
|   | Sales revenue   | 5,677,828    | 5,583,402    |
|   | Dividends received  | 1,159,540    | 1,755,707    |
|   | Interest received   | 24,356       | 38,153       |
|   | Rent revenue  | 3,431,124    | 3,394,444    |
|   | Other revenue   | 597,820      | 516,825      |
|   | Government COVID-19 payments  | 503,213      |              |
|   | Insurance payouts   | 277,455      | -            |
|   |   | 11,671,336   | 11,288,531   |
|   |   | 11,071,000   | 11,200,001   |
|   | Profit on diapopal of property, plant and equipment   |              | _            |
|   | Profit on disposal of property, plant and equipment<br>Profit/(loss) on disposal of investments | 73,997       | 207,799      |
|   |   |              |              |
|   | Total Revenue   | 11,745,333   | 11,496,330   |
|   |   |              |              |
|   | EXPENSES  | 4 100 001    | 0.071.000    |
|   | Costs of goods sold   | 4,180,391    | 3,871,989    |
|   | Overheads (Operating)   | 4,693,559    | 4,625,826    |
|   | Administration expenses   | 1,042,092    | 1,075,488    |
|   | Selling expenses  | 24,601       | 31,277       |
|   | Finance expenses  | -            | -            |
|   | Impairment loss   |              | -            |
|   | Total Expenses  | 9,940,643    | 9,604,580    |
|   |   |              |              |
|   | Profit before income tax  | 1,804,690    | 1,891,750    |
|   |   |              |              |
|   | Income tax revenue/(expense)  | (42,077)     | 103,221      |
|   |   |              |              |
|   | Profit after income tax   | 1,762,613    | 1,994,971    |
|   |   |              |              |
|   |   |              |              |
|   | Net profit attributable to members of the Company   | 1,762,613    | 1,994,971    |
|   |   | , ,          |              |
|   | Other commuch analysing income  |              |              |
|   | Other comprehensive income  |              |              |
|   | Items that may be reclassified subsequently to profit or loss                                   |              |              |
|   | Net gain/(loss) on financial assets at fair value through other comprehensive income            | (3,826,409)  | 861,707      |
|   |   |              |              |
|   | Total comprehensive income//loce)   | (2.062.706)  | 2 956 679    |
|   | Total comprehensive income/(loss)   | (2,063,796)  | 2,856,678    |
|   |   |              |              |
|   | Earnings per share (EPS)  |              |              |
|   | Basic EPS (cents per share)   | 22.01        | 24.91        |
|   | Diluted EPS (cents per share)   | 21.81        | 24.68        |
|   |   |              |              |

#### SIETEL LIMITED

#### CONDENSED CONSOLIDATED STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 SEPTEMBER 2020

|   | Year Ended<br>30 Sept 2020 | Year Ended<br>30 Sept 2019 |
|---|----------------------------|----------------------------|
|   | <u>30 3ept 2020</u>        | <u>30 Sept 2019</u>        |
|   | \$                         | \$                         |
| Profit for the year attributable to:                            |                            |                            |
| Owners of the Parent  | 1,762,613                  | 1,994,971                  |
|   | 1,762,613                  | 1,994,971                  |
| Total comprehensive income/(loss) for the year attributable to: |                            |                            |
| Owners of the Parent  | (2,063,796)                | 2,856,678                  |
|   | (2,063,796)                | 2,856,678                  |

#### SIETEL LIMITED CONDENSED CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT 30 SEPTEMBER 2020

| AS AT 30 SEPTEMBER            | 2020         |                                      |
|-------------------------------|--------------|--------------------------------------|
|                               | As At        | As At                                |
|                               | 30 Sept 2020 | 30 Sept 2019                         |
|                               | \$           | \$                                   |
| Current Assets                |              |                                      |
| Cash and cash equivalents     | 3,089,011    | 1,678,848                            |
| Trade and other receivables   | 578,182      | 1,145,992                            |
| Inventories                   | 593,187      | 1,009,157                            |
| Other current assets          | 311,083      | 418,853                              |
| Current tax receivables       | 13,177       | 316,135                              |
| Total Current Assets          | 4,584,640    | 4,568,985                            |
| Non-Current Assets            |              |                                      |
| Financial assets              | 31,239,453   | 34,520,071                           |
| Property, plant and equipment | 2,200,338    | 2,405,034                            |
| Investment property           | 31,906,063   | 32,821,266                           |
| Deferred tax assets           | 1,069,774    | 958,655                              |
| Total Non-Current Assets      | 66,415,628   | 70,705,026                           |
| Total Assets                  | 71,000,268   | 75,274,011                           |
| Current Liabilities           |              |                                      |
| Trade and other payables      | 585,597      | 1,129,252                            |
| Financial liabilities         | 280,781      | 364,254                              |
| Provisions                    | 1,161,288    | 1,128,528                            |
| Current tax liabilities       | -            |                                      |
| Total Current Liabilities     | 2,027,666    | 2,622,034                            |
| Non-Current Liabilities       |              |                                      |
| Deferred tax liabilities      | 255,364      | 1,863,443                            |
| Total Non-Current Liabilities | 255,364      | 1,863,443                            |
| Total Liabilities             | 2,283,030    | 4,485,477                            |
| Net Assets                    | 68,717,238   | 70,788,534                           |
| Fauity                        |              |                                      |
| Equity<br>Issued capital      | 4,257,129    | 4,257,129                            |
| Reserves                      | 4,237,129    | 7,708,447                            |
| Retained earnings             | 63,808,844   | 58,822,958                           |
| Total Shareholders' Equity    | 68,717,238   | 70,788,534                           |
| iotal charcholacia Equity     | 00,117,200   | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |

#### SIETEL LIMITED CONDENSED CONSOLIDATED STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 SEPTEMBER 2020

| Economic Entity                             | Issued<br>Capital | Reserves    | Retained<br>Earnings | Total Equity |
|---|-------------------|-------------|----------------------|--------------|
| Balance at 30 September 2018                | 4,257,129         | 6,846,740   | 56,835,487           | 67,939,356   |
| Net profit for the year                     | -                 | -           | 1,994,971            | 1,994,971    |
| Other comprehensive income                  | -                 | 861,707     | -                    | 861,707      |
| Dividends paid                              | -                 | -           | (7,500)              | (7,500)      |
| Balance at 30 September 2019                | 4,257,129         | 7,708,447   | 58,822,958           | 70,788,534   |
| Net profit for the year                     | -                 | -           | 1,762,613            | 1,762,613    |
| Transfer from reserves to retained earnings | -                 | (3,230,773) | 3,230,773            | -            |
| Other comprehensive income/(loss)           | -                 | (3,826,409) | -                    | (3,826,409)  |
| Dividends paid                              | -                 | -           | (7,500)              | (7,500)      |
| Balance at 30 September 2020                | 4,257,129         | 651,265     | 63,808,844           | 68,717,238   |

#### SIETEL LIMITED CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 SEPTEMBER 2020

|  | Year Ended<br><u>30 Sept 2020</u><br>\$ | Year Ended<br><u>30 Sept 2019</u><br>\$ |
|--|---|---|
| Cash flows from Operating Activities             |   |   |
| Receipts from customers                          | 10,289,578                              | 9,249,953                               |
| Receipts from government COVID-19 payments       | 503,213                                 | -                                       |
| Receipts from insurance payouts                  | 277,455                                 | -                                       |
| Payments to suppliers & employees                | (8,692,300)                             | (8,370,576)                             |
| Income tax refund                                | 160,640                                 | 676                                     |
| Interest received                                | 24,356                                  | 39,568                                  |
| Dividends received                               | 1,144,544                               | 1,753,737                               |
| Net cash provided by operating activities        | 3,707,486                               | 2,673,358                               |
| Cash flows from Investing Activities             |   |   |
| Proceeds from sale of financial assets           | 573,463                                 | 1,102,408                               |
| Purchase of property, plant & equipment          | (32,544)                                | (14,055)                                |
| Purchase of investment properties                | (166,528)                               | (1,986,375)                             |
| Purchase of financial assets                     | (2,664,214)                             | (2,247,447)                             |
| Net cash (used) in investing activities          | (2,289,823)                             | (3,145,469)                             |
| Cash flows from Financing Activities             |   |   |
| Dividends paid                                   | (7,500)                                 | (7,500)                                 |
| Net cash (used) in financing activities          | (7,500)                                 | (7,500)                                 |
| Net increase/(decrease) in cash flows            | 1,410,163                               | (479,611)                               |
| Cash as at beginning of period                   | 1,678,848                               | 2,158,459                               |
| Cash and cash equivalents at the end of the year | 3,089,011                               | 1,678,848                               |

#### SIETEL LIMITED CONDENSED NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2020

#### 1. Basis of Preparation of the Financial Statements

This preliminary final report has been prepared in accordance with ASX Listing Rule 4.3A and the disclosure requirements of the ASX Appendix 4E.

The accounting policies adopted in the preparation of this preliminary final report are consistent with those to be adopted and disclosed in the 2020 annual report.

#### 2. Related Party Transactions

The Group has had no related party transactions during the year ended 30 September 2020, which are significantly different in quantum or nature from those for the year ended 30 September 2019. Arrangements with related parties continue to be in place and transactions for the year ended 30 September 2020 are similar in nature to those for the year ended 30 September 2019.

#### 3. Subsequent Events

No other matter or circumstance has arisen since 30 September 2020 that has significantly affected or may significantly affect the operations, results or state of affairs of the Group in the near future.

#### 4. Audit

This report is based on the accounts which are in the process of being audited.

#### 5. Segment Reporting

| Reve   | enue                             | Res   | ults   | Ass  | ets   | Liabi  | lities  | Depred   | ation   |
|--------|----------------------------------|---|--|--|---|--|---|--|---|
| 2020   | 2019                             | 2020  | 2019   | 2020   | 2019  | 2020   | 2019  | 2020   | 2019  |
| \$'000 | \$'000                           | \$'000                                      | \$'000   | \$'000   | \$'000  | \$'000   | \$'000  | \$'000   | \$'000  |
|        |                                  |   |  |  |   |  |   |  |   |
| 5,679  | 5,903                            | 1,665                                       | 2,179  | 68,031   | 72,050  | 1,854  | 3,452   | 1,220  | 1,294   |
| 6,066  | 5,593                            | 98  | (184)  | 2,969  | 3,224   | 429  | 1,033   | 99   | 96  |
| 11,745 | 11,496                           | 1,763                                       | 1,995  | 71,000   | 75,274  | 2,283  | 4,485   | 1,319  | 1,390   |
|        | 2020<br>\$'000<br>5,679<br>6,066 | \$'000 \$'000<br>5,679 5,903<br>6,066 5,593 | 2020         2019         2020           \$'000         \$'000         \$'000           5,679         5,903         1,665           6,066         5,593         98 | 2020         2019         2020         2019           \$'000         \$'000         \$'000         \$'000           5,679         5,903         1,665         2,179           6,066         5,593         98         (184) | 2020         2019         2020         2019         2020           \$'000         \$'000         \$'000         \$'000         \$'000           5,679         5,903         1,665         2,179         68,031           6,066         5,593         98         (184)         2,969 | 2020         2019         2020         2019         2020         2019           \$'000         \$'000         \$'000         \$'000         \$'000         \$'000           5,679         5,903         1,665         2,179         68,031         72,050           6,066         5,593         98         (184)         2,969         3,224 | 2020         2019         2020         2019         2020         2019         2020           \$'000         \$'000         \$'000         \$'000         \$'000         \$'000         \$'000         \$'000           5,679         5,903         1,665         2,179         68,031         72,050         1,854           6,066         5,593         98         (184)         2,969         3,224         429 | 2020         2019         2020         2019         2020         2019         2020         2019         2020         2019         2020         2019         2020         2019         2020         2019         2020         2019         \$         2000         \$         000 <td>2020         2019         <th< td=""></th<></td> | 2020         2019         2020         2019 <th< td=""></th<> |