## A smart bank account

Helping you live financially healthier



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We're on a mission to democratise banking and make the world financially healthier. Taking an Al-first approach to helping people spend wisely, save more and build wealth.

# Overview

Douugh is a capital lite, purpose-led consumer fintech and next-gen neobank. Leveraging a wholesale BaaS model, compared to becoming its own licenced ADI.

**Disrupting the business model of banking** - SaaS based, harnessing open banking.

**Fostering financial wellness** - helping customers spend wisely, save more & build wealth.

Developing an integrated, Al-powered banking and wealth management app.

Long-term goal is the become a **platform and financial control centre** for customers.

**Mastercard innovation**, marketing and issuing partnership in place.

Live in U.S. market (Beta), full market launch in October 2020.

AU launch scheduled for early 2021.

Planning to **expand into SME banking** over time.

**Emerging fintech of the year finalist** in 2019.



# Covid-19

COVID-19 has fast-tracked the western world away from using cash and increased the use of debit card and mobile payments (Apple Pay).

Due to lockdowns, we have seen an increase in awareness and demand for digital banking and investment services.

COVID-19's impact on the economy and specifically the increase in unemployment rate has meant that overall spending will decrease, however this also means that many people are looking to spend more wisely, save more and invest to find yield, which is something Douugh advocates. 2 In America, national consumer spending is down 7.3% as of the end of August 2020 compared with January and also shows a deceleration around the start of September 2020.

The impact of social distancing and lockdown restrictions has allowed Douugh to reduce its overheads and increase productivity (due to staff being forced to work from home, thereby resulting in Douugh not needing to have a central office).

# The world population, in particular the U.S. is financially unhealthy.

#### **Mainstream America's Financial Journey**



#### 57%

Of Americans are considered financially unhealthy - 138 million! <sup>3</sup>

#### **Debt Levels Are Rising**

45% of Americans with debt spend up to half of their income servicing their debt. <sup>4</sup>

#### **175m** Americans are not highly satisfied with present financial position. <sup>5</sup>

**47%** of Americans can't cover a \$400 medical expense. <sup>6</sup>

**43%** of Americans say that finances cause them significant stress. <sup>7</sup>

USe

# The problem with banking?

Over the last 30 years, banks have shifted focus away from servicing customers.

Slow, heavy, lazy!

Continued reliance on declining NIM

Unable to differentiate.

Not taken on the **responsibility of financial education**.

Become crippled by legacy systems and service models.

Not willing to innovate and cannibalise core business.

Not adopting Open Banking.

Divesting their wealth businesses.

lestpac	WELLS FARGO
Bank of America 🤎	<b>k</b> nab
HSBC	CHASE 🗘
CormonwealthBank	
<b>BARCLAYS</b>	cîtibank

# What about licenced Neobanks?

Being mobile focused gives neobanks the opportunity to build better customer experiences.

**However**, they are capital heavy and reliant on the traditional business model of banking that dictates the need to offer similar, undifferentiated products to the major banks.

Not necessarily solving customer pain points in terms of fostering financial wellness.

<b>:86400</b>	HOW MONEY SHOULD BE
Varo	5 STARLING BANK
<b>monzo</b>	VOLT

# The Landscape

With the emergence of the wholesale BaaS (Banking-as-a-Service) model, tier 2 banks are becoming manufacturing partners to remain relevant - powering fintech's to originate, decision and service directly to the customer.



# What makes us different?

**NSe** 

personal

10

\$784.00 Available Balance <u>↑</u> June \$1,992.00 In \$1,292.00 Out Spending \$992.00 ₽₽ Car and Auto Food and Drink \$200.00 \$500.00 Jars \$2,368.00

Developing a subscription based (SaaS), integrated banking & wealth app. Using AI to help people better manage their money and live financially healthier lives.

#### A smart bank account

# Leveraging BaaS (Banking-as-a-Service)

We **partner with a bank** in each country, to provide us with deposit taking and transactional capabilities.

This allows us to;

- Operate as a **fintech**
- Retain customer ownership.
- Generate proprietary data.
- Obtain BIN sponsorship with Mastercard.
- Leverage a virtual balance sheet for lending purposes.
  - Focus and invest exclusively in growth and R&D.
- Scale easily and cost effectively into multiple markets.
- Leverage the **trust & credibility** of the bank.



# Mastercard partnership 🛑





We have forged a long-term strategic global partnership with Mastercard, providing us with;

- Extensive marketing funding in each country we operate.
- Co-creation on product development.
- Early access to new payment technology.
- Access to **Mastercard advertising partners** around the world.
- Introductions to **potential banking partners** around the world

# **Current App** We are now live with full open banking, checking account, budgeting, bill & savings jars.



	\$1,:			
	Honey In	History	Money Out	
Upco Next 30			\$12	4.00
	<b>Spotify</b> Due around 18 Jun (	(in 1 day)		\$24.00
	<b>Netflix</b> Due around 19 Jun (in	2 days)	:	\$32.00
	<b>Rent</b> Due around 19 Jun (in	2 days)		\$15.00
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In Out	Ava \$1,992.00 \$1,292.00 ding	ilable Balance	\$94 and Auto	¢ 92.000

## Douugh



# The future of banking!

Bills

**Rainy Day** 

Pay in your salary









Customers will soon be able to deposit in their paycheck and have our AI-powered software manage their money automatically.

We'll make sure a bill payment is never missed, optimising people's money to prioritise growing an emergency fund, paying off debt and the achievement of retirement and saving goals.

Safe to Splurge

## Whats next...

Over the next 12 months, we plan to introduce some key innovations to our smart bank account. Staying true to our mission of helping people live financially healthier through money management automation. These features further enhance the value of the overall platform subscription fee.



Autopilot

Automating your money management needs to achieve your goals faster.



Wealth Jars

Throttle your savings by investing money in custom built managed portfolios.

# **Becoming a platform**

Offering a financial control centre, fostering an ecosystem of integrated merchant and retail partners - within & external of the mobile app.

Making it possible for people to connect, make seamless payments and export their financial profile, allowing us to monetise through data sharing - saving customers money and providing additional value.



# Technology

Developing our own proprietary technology stack using proven technologies, and partnering with best-in-class technology providers.

Amazon Web
Services
Swift
Docker
Python

PostgreSQL Airflow Sift Science Auth0 Cognito HQ



# How we make money

Douugh has the opportunity to diversify into multiple different revenue sources over time by becoming a platform business and financial control centre for customers - consumers and SME's.

#### Now

Interchange

Deposits

#### Future

Monthly subscription Net interest margin Funds under management Foreign exchange Affiliate commissions API calls



# Go to market

Our marketing strategy centers around building a world-class **premium** product and passionate/loyal community of customers that will become brand advocates and scale Douugh to the masses through word-of-mouth. Building strong viral mechanics is key to unlocking our ability to blitzscale.

Initially, we will be running highly targeted digital media/growth hacking campaigns across key digital channels and PR/ consumer media, to lower costs and enhance reach. The key focus will be to launch and scale Douugh's member-getmember program to boost viral acquisition, lowering overall CAC.

#### **Distribution Channels**

- App store, Facebook and Instagram platforms
- Google Ad Network (App ads YouTube will be our key channel)
- Social Influencer program
- Douugh MGM growth through in-app/email viral mechanics to leverage our user base
- and accelerate customer acquisition at a much lower CAC
- YouTube Channel dedicated to our mission of 'Living financially healthier'
- Customer nurturing and gamification through lifecycle communications via EDM's and Push Notifications.



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# Market Size

#### Millennials

The company defines Millennials as all individuals aged between 15 and 35 (born between 1980 and 2000). Millennials are the largest demographic in the U.S.

Tech-savvy, budget-conscious influencers, heavy social, mobile and digital users that will educate and bring on the younger and older demographics.

They appreciate value and looking to lower their debt and increase education around management & growing their wealth.



#### Compared to all other age segments Millennials:

- Millennials are 2.5 times more likely than Baby Boomers and 1.5 times more likely than Gen Xers to switch banks. <sup>9</sup>
- 47% of millennials use mobile banking. <sup>10</sup>
- A quarter of Millennials are completely reliant on mobile banking applications.<sup>11</sup>
- 80% of millennials owned smartphones in 2015, with almost 90 per cent of those users checking the device within 15 minutes of waking each day.
- 50% more likely to trust non-traditional, technology-focused businesses. <sup>13</sup>

or pe

# Market Size

#### Specific emphasis on HENRY's (High Earners Not Rich Yet)

Affluent households are some 31 million strong, defined as those in the top quintile of all households. It includes some 27 million HENRYs (high-earners-not-rich-yet) with incomes from \$100k-\$249.9k and 3.8 million ultraaffluents (\$250k+). In the past four years, the number of affluent households grew by ~25%, making it the fastestgrowing income segment in the U.S. consumer market. <sup>14</sup>



Affluent market potential <sup>14</sup>

#### Generational Breakdown <sup>15</sup>

Average annual discretional spending per Henry household



or persor

# Value comparisons

	Douugh	Revolut	chime	🙌 monzo	eacorns	MoneyLion
Funding (USD)	\$6.2m	\$917m	\$1.4b	\$497m	\$207m	\$207m
Funding rounds	3	13	9	16	10	10
Countries	U.S.	U.S., UK, AU, Europe, Singapore and Japan	U.S.	U.S., UK	U.S.	U.S.
Customers	>1k	12.0m	6.0m	4.4m	3.5m	3.5m

Source: Crunchbase

# **Board of directors**

# Our team has the right blend of product, tech, risk, banking and investment skills.



#### Andy Taylor

#### FOUNDER & CEO

Experienced Entrepreneur, Co-founder of SocietyOne, Australia's leading P2P Lending platform. Previously Co-founder & CEO of Yatango and Unity, a leading digital marketing & technology agency sold to Affinity ID.



#### Steve Bellotti NON-EXECUTIVE CHAIRMAN

Highly experienced international banker. Previous roles include MD of Global Markets and Loans at ANZ, MD of Capital Markets at Dresdner Kleinwort Wasserstein and MD of Capital Markets at Merrill Lynch.



#### Bert Mondello NON-EXECUTIVE DIRECTOR

Bert is an experienced public company director and corporate advisor. He currently serves on the boards of Vection Technologies Ltd (ASX:VR1), Weststar Industrial Ltd (ASX:WSI) and Emerge Gaming (ASX:EM1). He holds a Bachelor of Laws from The University of Notre Dame, Australia.

#### Patrick Tuttle

#### NON-EXECUTIVE DIRECTOR

Previously Managing Director and Co-Group CEO of leading financial services company Pepper Money. He is an experienced company director, sitting on the board of OpenPay (ASX:OPY), GetCapital, Consolidated Operations Group (ASX:COG) and Azora Finance.

# Appendix

# "True industry disruption comes from business model AND technological innovation - solving real customer problems!"

**Reid Hoffman** Founder of LinkedIn, Partner at Greylock, Author of Blitzscaling



# We're on a mission to make the world financially healthier!

## Douugh

# Feature comparisons

Operating as a fintech and 'outsourcing' the burdens of operating a balance sheet, allows Douugh to operate as a high margin fintech, producing true product and business model innovation - not a reliance on low margin, price leadership on traditional banking products.

			USA				Australia		
		Douugh	chime	SIMPLE	MoneyLion	STASH	ALNIX	Velt	:86400
Al Ins	sights/Assistance	$\checkmark$	×	×	×	×	×	×	×
Conr	ected Accounts	$\checkmark$	$\checkmark$	$\checkmark$	×	×	×	×	$\checkmark$
Sper	nding Targets	$\checkmark$	×	$\checkmark$	×	×	×	×	×
Bills	Management	$\checkmark$	×	$\checkmark$	×	×	×	×	×
Jars		$\checkmark$	×	×	×	×	×	×	×
Savir	ngs Rate	Coming Soon	$\checkmark$	$\checkmark$	$\checkmark$	×	$\checkmark$	$\checkmark$	$\checkmark$
Weal	th Portfolios	Coming Soon	×	×	$\checkmark$	$\checkmark$	×	×	×
Cred	it Score Monitoring	Coming Soon	×	×	$\checkmark$	×	×	×	×
Cash	back Rewards	Coming Soon	×	×	$\checkmark$	$\checkmark$	×	×	×
Bank	Licence	×	×	×	×	×	$\checkmark$	$\checkmark$	$\checkmark$
Mont	thly Subscription	Coming Soon	×	×	$\checkmark$	$\checkmark$	×	×	×

#### Douuar

Perspectives Research & reports Newsroom

## In the press

#### Douugh raises \$6 million ahead of ASX debut

By Danica Cullinane - September 8, 2020



Douugh will list on the ASX via a reverse takeover of Australian telco ZipTel.

30 SHARES	<b>f</b> Facebook	🎔 Twitter	<mark>in</mark> LinkedIn	🖂 Email	🖶 Print	
SHARES						

Next-generation neobank Douugh plans to list on the ASX this month to scale up its customer base in the United States and ahead of launching its money management app in Australia.

#### **FINANCIAL REVIEW** Content Exchange Q Newsfeed Ξ L - Exclusive Neobank poised for ASX debut after record funding round



The founder of fintech start-up Douugh said his company will hit the public market with great confidence after it closed a pre-listing crowdfunding capital raise in record time on Friday. Douugh could be classed among the emerging band of tech-led neobanks

that are springing up to challenge incumbent players with mobile app-based accounts, but founder Andy Taylor said it differed as it was intended to be a

Monday, September 21 2020 The Interest Active State St					
E Home ASX News ASX Live ASX 200 Day Trading Industry Sectors Q					
ue in FY20 GOR Gold Road Resources (ASX:GOR) increases financing facilities ASB Austal (ASX:ASB) delivers 7th Guardian-class vessel SBM St Barbara Mining (ASX:SE					
ASX 200 (3ASX	Australian Indices	ASX Gainers	ASX Losers		
Mon, 21 Sep Last Change	S&P/ASX Small 2,778.1	COY COPPERMOLY LIM 2.9¢ - 107%	BYE BYRON ENERGY LI 20.5¢ 28.1%		
1:15am 5,857.5 • 7.00	All Ordinaries 6,049.9 7.70 0.13%	DWS DWS LIMITED \$1.18 - 31.1%	RXH REWARDLE HOLDI 0.8¢ 70.0%		
Currently Trading at Mon, 21 Sep 11:16am	S&P/ASX 100 4,817.6 5.80 0.12%	VR1 VECTION TECHNO 8.9¢	KAS KASBAH RESOURC 1.6¢ ¥20.0%		

#### ZipTel (ASX:ZIP) steps closer to relisting with Douugh purchase update

Technology ASX:ZIP MCAP \$1.768M Josh Smith 60

Markets Reporter etherald com au 07 July 2020 15:45



Douugh launches "Savings Jars" Service and Expands Access to Mastercard Debit Card in the U.S.

SEPTEMBER 19, 2019 | NEW YORK | BY MARGARET CURRAN

Fintech expands access to its AI banking wellness app set to help Americans save through Mastercard Debit Card

Disruptive consumer fintech company, Douugh, is expanding the rollout of its 'Freemium' subscription product a smart bank account with a Mastercard debit card, to its growing U.S waitlist, with the launch of its 'Savings Jars' feature, which is designed to help Douugh users to visu alize and track individual savinas aca



# Help us reinvent banking

We're on a mission to change people's relationship with money for the better.

Invest and grow with us as we continue to redefine what it means to live financially healthier.

#### **Andy Taylor** Founder & CEO

andy@douugh.com +61 481 090 000

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